

Alabama Department of Mental Health
Spanish Language Interpreter
RFP 2019-12
Q & A

1. Would you accept RFP for Remote interpreter services (video/ audio)? Our platform does not require any special equipment; providers can use a laptop, tablet or smartphone to reach our interpreters.
No.
2. Your qualifications read: **1. Have a Level III certification in Spanish language in the Alabama foreign Language Court Interpreter Program.** The facility for which services are requested is Mental Health; any reason why you are not requiring Medical Interpreters? **The reason we are requiring a court-certified interpreter is to ensure that our forensic evaluations requiring interpretation do not come under scrutiny due to the certification level of the interpreter.**
3. What is the cancellation policy for these assignments? **We would ask for at least 48 hours' notice for the cancellation of an assignment.**
4. What is the hourly minimum? **There is no minimum, assignments typically last over two hours**
5. Do you have the estimated duration for the assignments? **The assignments typically last between two and four hours**
6. What is the annual budget? **\$10,000 annually**
7. If applicable, what are the current incumbent's rates? **No incumbent.**