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Crisis Services of North Alabama renovates call center



The non-profit was the focus of a volunteer based project to revamp it's call center.

Posted: May. 24, 2018 12:08 PM
Updated: May. 24, 2018 6:57 PM
Posted By: Alyssa Martin

Crisis Services of North Alabama answers more than 20,000 calls for help every year. Volunteers answer the phones in the call center everyday.

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People call Crisis Services for a number of reasons, from dealing with mental health problems and domestic abuse to family issues.

The call center was the focus of a renovation project by the volunteer based group, Leadership Huntsville-Madison County.

They completely renovated the call center room, added extra space and making the environment more comfortable.

The center went from being able to accommodate 3 volunteers to now 8.

"We are getting more volunteers all the time which means the more people we have to answer the phones, the more calls we're able to take and so this will allow us to expand," said Connie Kane, with the Crisis Services of North Alabama.

Leaders of Crisis Services say they are also working to start a teen texting and chat line to be able to better connect with younger people who need help.

Volunteers are always needed for the call center. There is a short training session for volunteers.

For more information, call 256-705-6766.

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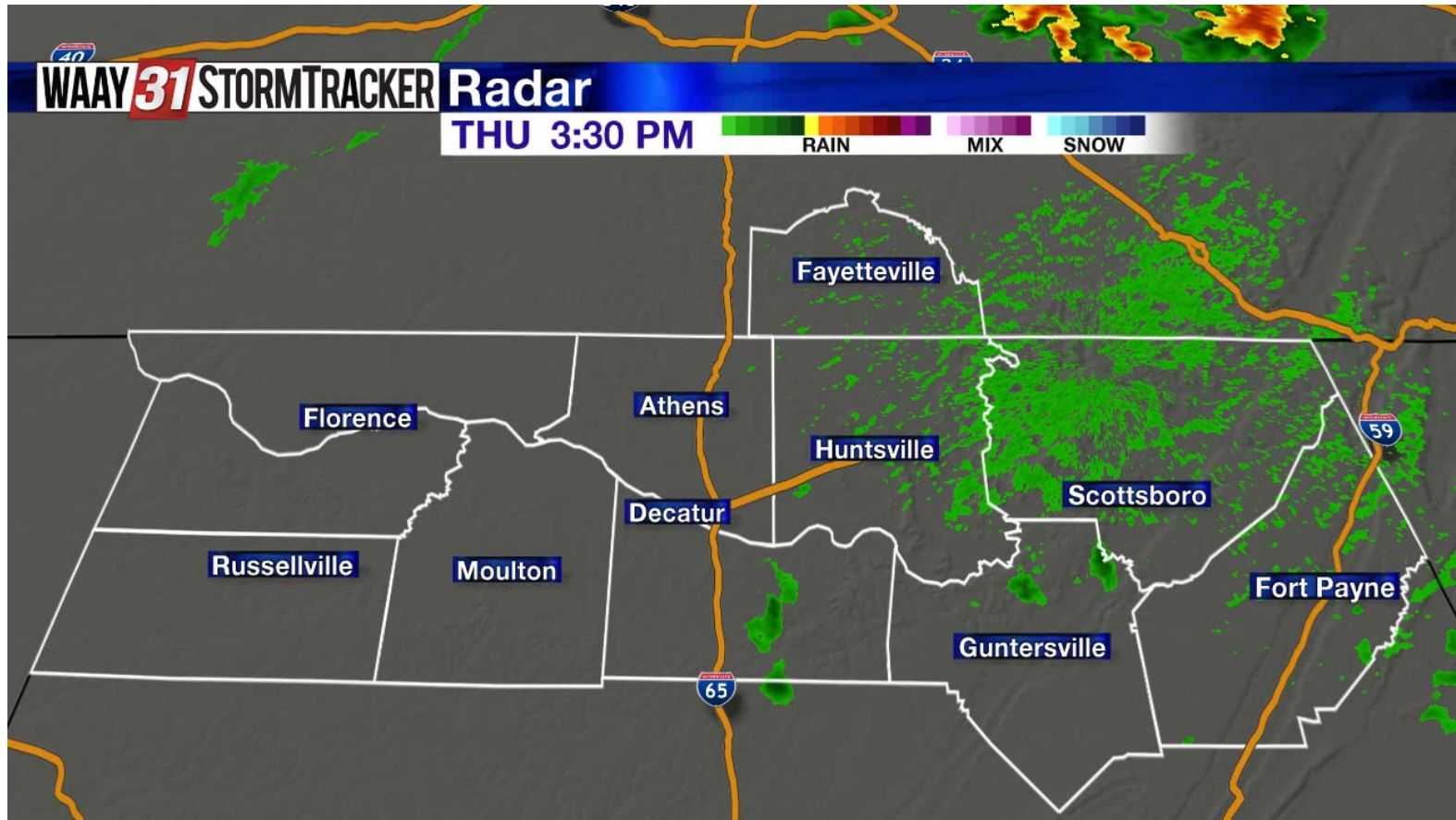
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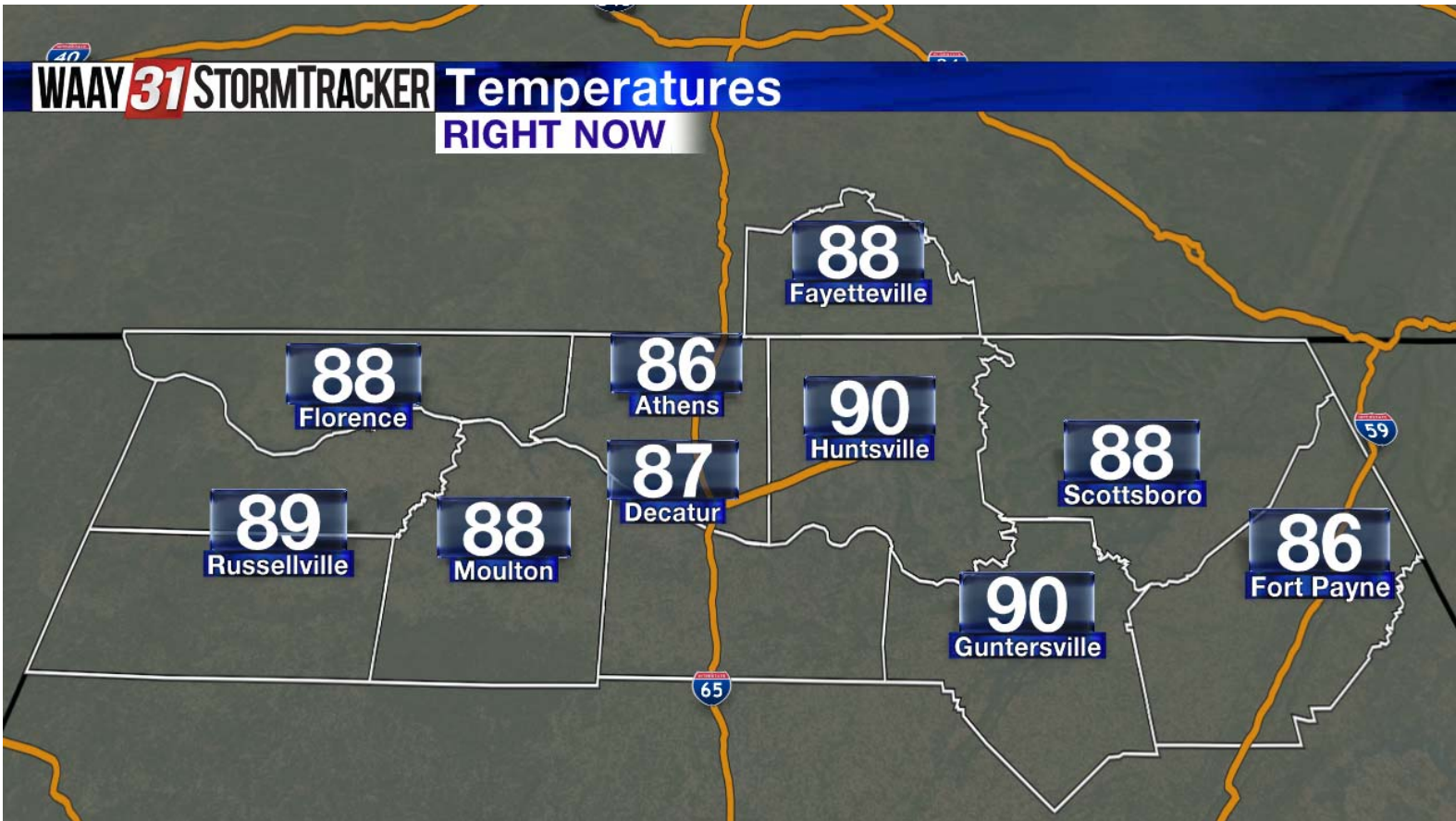
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							Thursday, May 31, 2018
	Greene Street Market						4:00 pm
	Greene Street Market						
	Huntsville Bible College 25th Vision Banquet						7:00 pm
	Von Braun Civic Center						
	Stand Up Live - Alabama						7:00 pm
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