



Alabama

A D M H

Department of Mental Health

*lifting life's possibilities*

**Using Internet Explorer vs. Microsoft Edge**

## Introduction:

It has come to our attention that during the upgrade to Windows 10, it is possible to reset the default browser to Microsoft Edge. It is important to note that ADIDIS will not function properly in any browser other than Internet Explorer. While the site might look normal, functionality will be affected, and it will be necessary to use IE.

## Process:

Because of the similarity in the icons for IE and Edge, it is sometimes hard to distinguish which browser is running. Please note the differences:



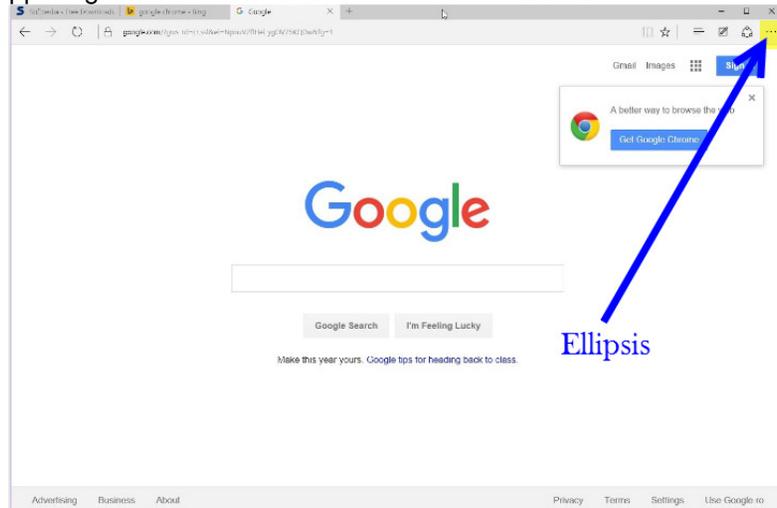
Internet Explorer



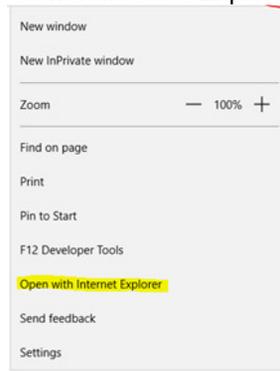
Microsoft Edge

From Microsoft Edge, you have the option of opening any page in Internet Explorer by following these steps:

1. Open ADIDIS using this link: <https://alabama.harmonyis.biz/AlabamaLive/>
2. Click on the Ellipsis (...) in the upper right hand corner of the screen on the EDGE browser:



3. A drop down menu will appear with the option to “Open with Internet Explorer”.



ADIDIS will now be ready to use.

To access ADIDIS, you now have these options:

- Use this method, outlined above, to open ADIDIS in Internet Explorer each time you use the program
- Have your IT Staff/Consultant set your default browser back to Internet Explorer
- Have your IT Staff/Consultant add ADIDIS to your Windows 10 Start Menu

## **Conclusion:**

At this time, we have no reason to expect any problems with the functionality of ADIDIS due to the upgrade to Windows 10. However, as previously stated, ADIDIS will only work correctly with Internet Explorer. We cannot support the application in any other browser, including Chrome, Firefox or Edge. Please ascertain you are running in Internet Explorer at the first sign of issues with functionality.