

Harmony System Requirements

Any computers that are used to access Harmony applications must meet the minimum system requirements outlined below:

Harmony Certified System Requirements	
Operating System:	Windows 7 SP1 / Windows 8.1 / Windows 10
Browser:	Certified: Internet Explorer 11 32 bit and 64 bit
Processor:	2.0 GHz processing or better (multi-core preferred)
Ram:	4 GB minimum, 8 GB recommended.
Screen Resolution:	1024 x 768 minimum (1280 x 1024 is ideal)
Internet Access:*	40-45 Kbps (kilobytes per second recommended for each concurrent user)
Microsoft:	Microsoft Office 2010, 2013 and Office 365, InfoPath 2010
Other Add-Ons:	Adobe Reader: Required for viewing/printing PDF Files Adobe Flash Player: Required for on-demand trainings

* Add Application URL to Trusted Sites by accessing Tools>Internet Options>Security. Trusted Sites. Turn off Pop-Up Blockers by accessing Tools>Pop-up Blocker>Settings>Add

**Harmony does not support dial-up access

As of January 12, 2016, Microsoft has ended support for all Internet Explorer versions except for Internet Explorer 11. Older versions of Internet Explorer may still continue to function, but they will no longer receive updates from Microsoft. If a problem with a Harmony application is reported on an unsupported version of Internet Explorer, Harmony will make the best effort to address the issue, but if the problem is related to a documented browser or operating system issue, Harmony will recommend upgrading to Internet Explorer 11. Internet Explorer end of support link: <https://www.microsoft.com/en-us/WindowsForBusiness/End-of-IE-support>.
