



KAY IVEY  
GOVERNOR

STATE OF ALABAMA  
**DEPARTMENT OF MENTAL HEALTH**  
**RSA UNION BUILDING**  
100 NORTH UNION STREET  
POST OFFICE BOX 301410  
MONTGOMERY, ALABAMA 36130-1410  
WWW.MH.ALABAMA.GOV



LYNN T. BESHEAR  
COMMISSIONER

**TO: DDD PROVIDER NETWORK**  
**FROM: Division of Developmental Disabilities**  
**RE: Response to COVID-19 (rel5)**  
**DATE: 3/20/20**

**Coronavirus Disease 2019 (COVID-19) Guidance for Alabama Community Providers of Services  
for Individuals with Developmental Disabilities**

As a result of day program closures, effective March 1, 2020 residential rates will be increased by 19%.

RFAs that have been sent to regional offices in the last few days requesting an increase in residential rates as a result of day closures will be reversed and the 19% will be applied. The new rates will appear in ADIDIS Tuesday, March 24.

In addition, by using Medicaid's 'retainer payment option', day providers will be allowed to bill for individuals in their programs for those days that individuals are unable to attend due to program closure related to the COVID-19 crisis. Billing should be reflective of the individual's approved Plan of Care.

If the provider of day services is also the provider of residential services to an individual, the day program should not bill for day services.

The Department will audit billing to ensure billing is done accurately and fairly.

On another note, there is no anticipation of payment lags at this time, providers should continue to look for payments to be issued 10-14 business days beyond the check write date.

Please be reminded of the flexibility to change services to meet the needs of individuals who live independently and with families.