



KAY IVEY
GOVERNOR

STATE OF ALABAMA
DEPARTMENT OF MENTAL HEALTH
RSA UNION BUILDING
100 NORTH UNION STREET
POST OFFICE BOX 301410
MONTGOMERY, ALABAMA 36130-1410
WWW.MH.ALABAMA.GOV



LYNN T. BESHEAR
COMMISSIONER

To: Support Coordination Agencies
From: Division of Developmental Disabilities
RE: Response to COVID-19 rel8
Date: March 25, 2020

COVID-19 Guidance for Alabama Support Coordination Agencies Division of Developmental Disabilities Services

The Alabama Department of Public Health has identified 215 positive cases of COVID-19, the illness caused by the novel coronavirus, in Alabama. COVID-19 is spread from person-to-person through droplets in the air and on surfaces that people touch, very similar to how influenza spreads.

This guidance is developed for the Division of Developmental Disabilities Services' Support Coordination Agencies (SCAs) and will be updated on a regular basis with additional information as available. You can check the DDD Webpage for updates at <https://mh.alabama.gov/covid-19-dd/>.

Questions related to requirements are being discussed with the Alabama Medicaid to accommodate the changes needed for the Intellectual Disabilities 1915(c) or the Living at Home 1915(c) waivers.

DDD has developed additional policies to address operations during an infectious disease epidemic/pandemic. The policies are High Risk Disease Assessment, Temporary Changes to Support Coordination During States of Emergency and Infections Disease Emergency Plans for Support Coordination. These policies are attached and will be available on the DDD COVID-19 webpage. One of the policies refers to maintaining a written emergency plan for mitigating and responding to epidemic/pandemic outbreaks of infectious disease (e.g., COVID-19). If your agency has not submitted your emergency plan to your Regional Community Services Director, then please submit your emergency plan as soon as possible.

As you are aware, support coordination is provided under targeted case management (TCM). Alabama Medicaid has accepted requested changes to address the Face-to-Face contact for Support Coordinators and allows the use of videoconferencing (i.e. Zoom, Skype, FaceTime and other formats) from March 16th to April 16th. To capture these telemedicine services on the claim, bill the claim with a Place of Service 02

(telemedicine) and add a modifier CR (catastrophic/disaster). The modifier CR must be listed as the last modifier to be captured appropriately. The procedure codes covered for Targeted Case Management are listed in Chapter 106 of the Provider Manual. The rate is the same and the new TCM code for videoconferencing is G9005:U3:CR ~ Telemedicine - Targeted Case Management - Child/Adolescent; and G9008:U2:CR ~ Telemedicine - Targeted Case Management – Adults.

Along with this letter, is a COVID-19 (Coronavirus) In-Home Check-In Guide and Tool. SCAs should use this tool to monitor and assess the persons current medical supplies, plans for support, strategies and other preparedness needs.

Please refer to the DDD webpage at <https://mh.alabama.gov/covid-19-dd/> for new policies related to COVID-19 for Case Management. In addition, we are submitting an Appendix K document to CMS that will address any waiver of requirements as appropriate.

If you identify other concerns or issues, please share those via email Francilla.allen@mh.alabama.gov.