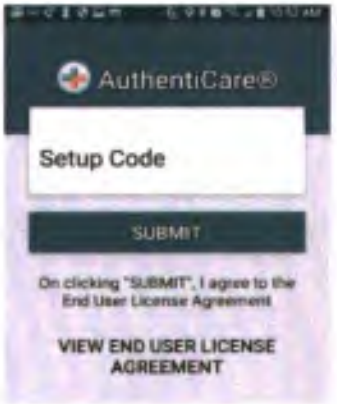
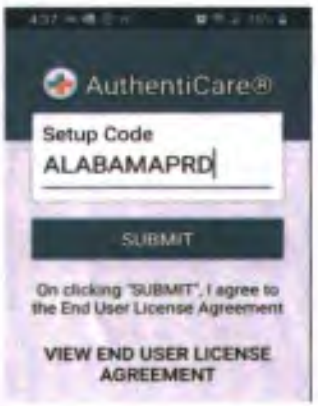
1. AuthentiCare 2.0 Mobile Application

Install Instructions	
Step 1	Locate the AuthentiCare 2.0 App on Google Play or the Apple store and install on your mobile phone.
Step 2	Open the app and you will see Setup Code. Enter Setup Code **ALABAMAPRD** and select **SUBMIT**.  
Step 3	The next screen allows you to enter the Worker ID and Password. Just beneath the SIGN IN button, select **SETTINGS**.

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Step 4	Select "See Device Identifier" and copy down the Device ID provided.
Step 5	Notify the provider or your counselor/case manager and provide the following information: • Worker ID (The provider can verify if this is the Worker ID on your Worker Entity Settings page in AuthentiCare.) • Device ID (see Step 4) • Mobile phone number where AuthentiCare App is installed • The email address you receive on the mobile device where the AuthentiCare App is installed (The provider needs to add this to your Worker Entity Settings page.) • Office phone number (Can be the same as the mobile phone number but the office number needs to be included in the Mobile section of your Worker Entity Settings page.) • Alternative contact number A temporary password will be provided to you once your profile has been updated in AuthentiCare.
Step 6	Once AuthentiCare has been updated, enter the Worker ID and temporary Password.

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