

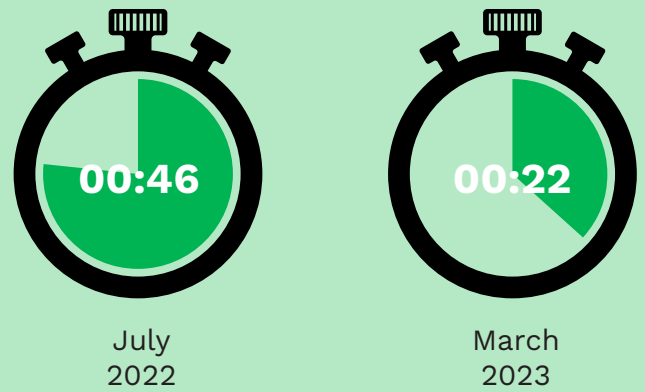
988: Progress Report July 2022 - March 2023

Call Center Locations: AltaPointe Health (Mobile) • JBS Behavioral Health (Crisis Center Birmingham) • WellStone (Huntsville)

IN-STATE ANSWER RATE

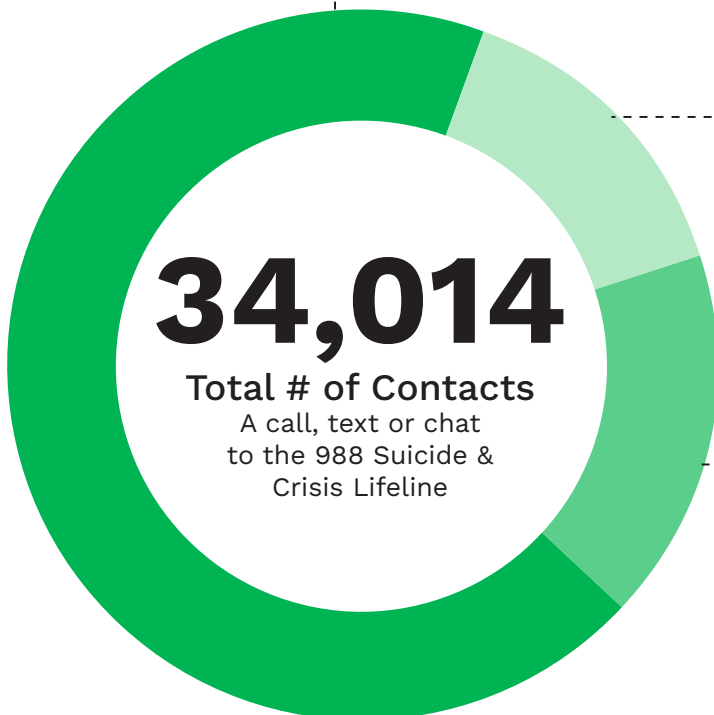


AVERAGE SPEED TO ANSWER



23,261
Total # of Calls

4,992
Total # of Chats



5,761
Total # of Texts