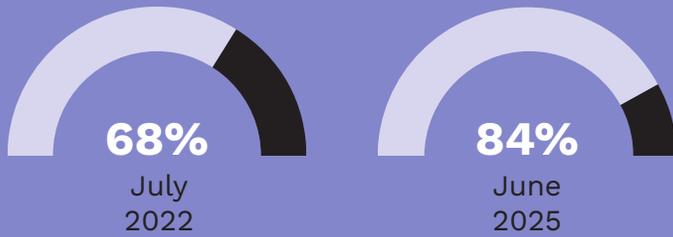
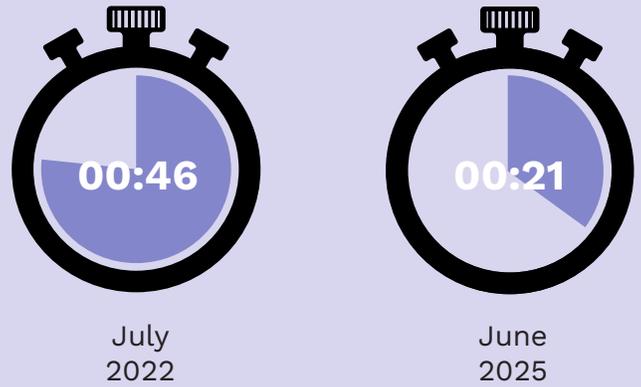


988: Progress Report Cumulative July 2022 - June 2025**Call Center Locations:** AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)
SpectraCare (Dothan) • WellStone (Huntsville)**IN-STATE ANSWER RATE****AVERAGE SPEED TO ANSWER****86,890**
Total # of Calls**12,065**
Total # of Chats**121,060**
Total # of Contacts
A call, text or chat
to the 988 Suicide &
Crisis Lifeline**22,105**
Total # of Texts