



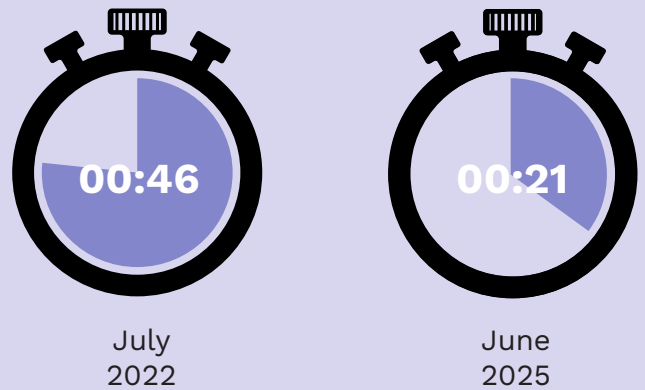
988: Progress Report Cumulative July 2022 - June 2025

**Call Center Locations:** AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)  
SpectraCare (Dothan) • WellStone (Huntsville)

IN-STATE ANSWER RATE



AVERAGE SPEED TO ANSWER



**86,890**  
Total # of Calls

**12,065**  
Total # of Chats

**121,060**  
Total # of Contacts  
A call, text or chat  
to the 988 Suicide &  
Crisis Lifeline

**22,105**  
Total # of Texts