



Crisis Center: Progress Report Cumulative May 2021 - March 2025

Center Locations: AltaPointe Health (Mobile) • Carastar Health (Montgomery) • Indian Rivers (Tuscaloosa)
JBS (Birmingham) • SpectraCare (Dothan) • WellStone (Huntsville)

BY THE NUMBERS

18,771 Evaluations

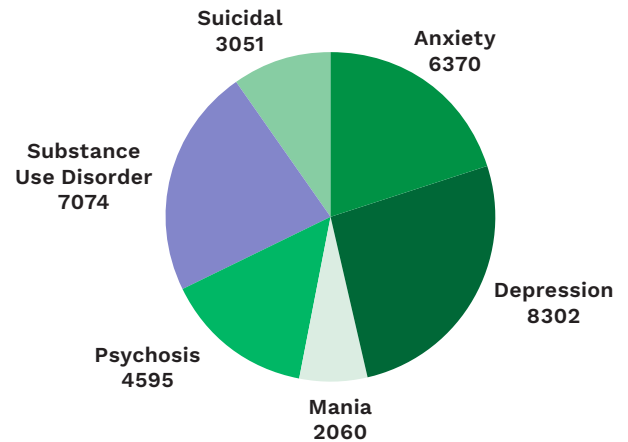
14,243 Individuals who Avoided ER Admission^{1*}

2,978 Individuals who Avoided Jail Admission^{1*}

1,468 Law Enforcement Drop-offs*

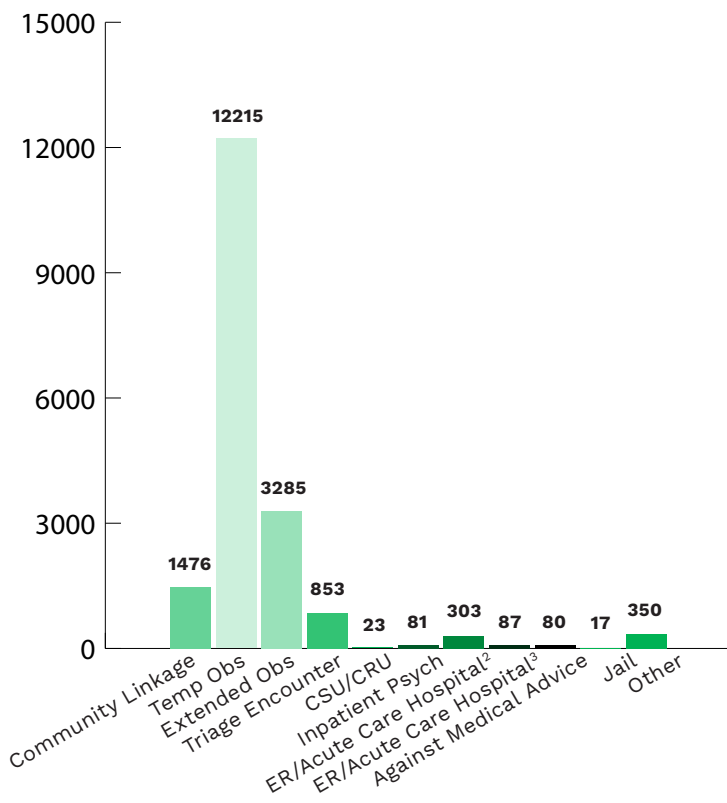
PRESENTING SYMPTOMS*

Individuals may present with Multiple Symptoms

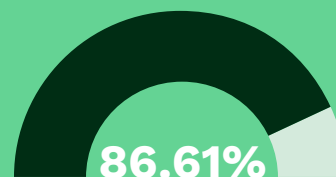


CARE REFERRAL

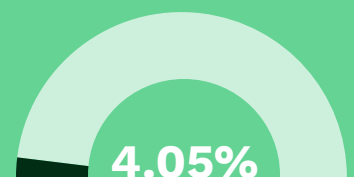
After Initial Crisis Evaluation



FOLLOW-UP & READMISSION



Rate of Follow-up



Rate of Readmission
(within 30 Days)

*Does not include data from 2021

¹Some Individuals may be duplicated in the avoidance of Emergency Department and Jail Admission

Community Linkage: Referred to a community-based program or service for follow-up

Obs: Observation

Triage Encounter: called or walked in requesting information but no evaluation completed

CSU/CRU: Crisis Stabilization Unit/Crisis Residential Unit

²ER/Acute Care Hospital: Did Not Return to Crisis Center, not Medical Cleared

³ER/Acute Care Hospital: Did Return, Medically Cleared

Other: Group Home, Peer Services, Recovery Services Team, Shelter, Substance Use Inpatient