Alabama Department of Mental Health

Alabama Crisis System of Care

Crisis Center: Progress Report **Cumulative May 2021 - September 2026**

Center Locations: AltaPointe Health (Mobile) • Carastar Health (Montgomery) • Indian Rivers (Tuscaloosa) JBS (Birmingham) • SpectraCare (Dothan) • WellStone (Huntsville)

BY THE NUMBERS

38,530 Evaluations

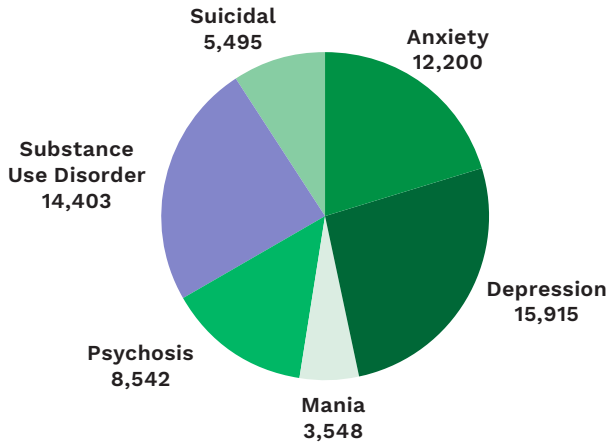
30,590 Individuals who avoided ER admission[1*]

4,697 Individuals who avoided jail admission[1*]

3,093 Law enforcement drop-offs*

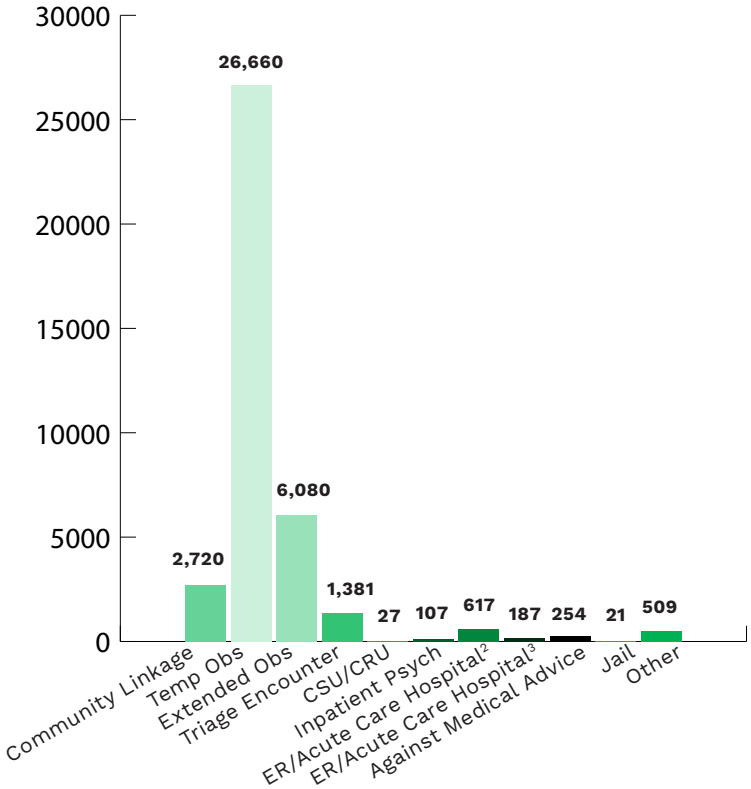
PRESENTING SYMPTOMS*

Individuals may present with multiple symptoms

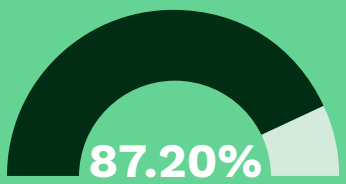


CARE REFERRAL

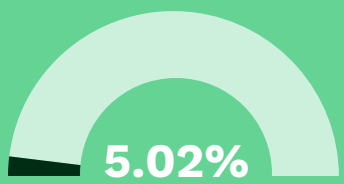
After Initial Crisis Evaluation



FOLLOW-UP & READMISSION



Rate of Follow-up



Rate of Readmission (within 30 days)

*Does not include data from 2021

[1]Some Individuals may be duplicated in the avoidance of Emergency Department and Jail Admission

Community Linkage: Referred to a community-based program or service for follow-up

Obs: Observation

Triage Encounter: called or walked in requesting information but no evaluation completed

CSU/CRU: Crisis Stabilization Unit/Crisis Residential Unit

[2]ER/Acute Care Hospital: Did Not Return to Crisis Center, not Medical Cleared

[3]ER/Acute Care Hospital: Did Return, Medically Cleared

Other: Group Home, Peer Services, Recovery Services Team, Shelter, Substance Use Inpatient