



Alabama Department
of Mental Health

Alabama Crisis System of Care: Progress Report January 2022 - August 2023

CRISIS CENTERS AltaPointe (Mobile) • Carastar (Montgomery) • JBS (Birmingham) • WellStone (Huntsville)

BY THE NUMBERS

5,439 Evaluations

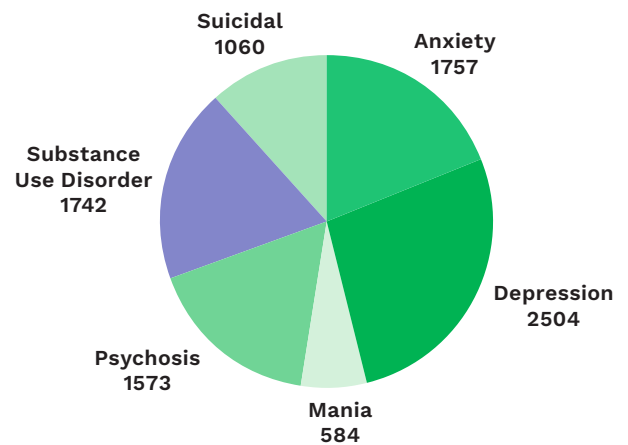
4,115 Individuals who Avoided
Emergency Department Admission¹

995 Individuals who Avoided Jail
Admission¹

399 Law Enforcement Drop-offs

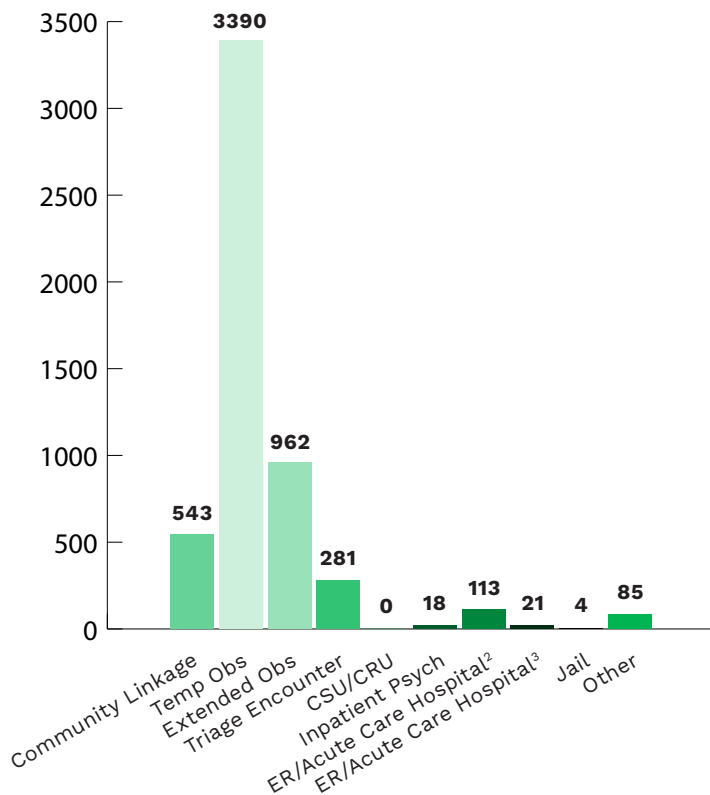
PRESENTING SYMPTOMS

Individuals may present with Multiple Symptoms

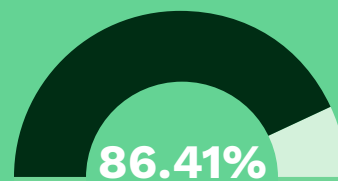


CARE REFERRAL

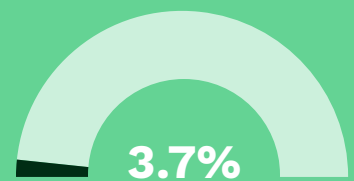
After Initial Crisis Evaluation



FOLLOW-UP & READMISSION



Rate of Follow-up



Rate of Readmission
(within 30 Days)

¹Some Individuals may be duplicated in the avoidance of
Emergency Department and Jail Admission

Community Linkage: Referred to a community-based
program or service for follow-up

Obs: Observation

Triage Encounter: called or walked in requesting
information but no evaluation completed

CSU/CRU: Crisis Stabilization Unit/Crisis Residential Unit

²ER/Acute Care Hospital: Did Not Return to Crisis
Center, not Medical Cleared

³ER/Acute Care Hospital: Did Return, Medically Cleared

Other: Group Home, Peer Services, Recovery Services
Team, Shelter, Substance Use Inpatient