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**Alabama Department of Mental Health  
RFP 2024-17 Telehealth Equipment  
Q&A**

- 1. What is the brand name of your EHR? Each treatment provider agency selects and maintains their own independent EHR system. We (ADMH) do not require the utilization of a specific EHR. Each treatment provider agency can choose an EHR to meet their own needs. As a result, each treatment provider agency can utilize different EHR programs/systems.**
- 2. Could you explain the integration you are looking for with your EHR and the telemedicine solution? It is expected that any telehealth application would have the ability to integrate into an EHR.**
- 3. Does your EHR vendor offer an FHIR, HL 7 integration, or an API Integration? Because each treatment provider agency maintains their own EHR, we are unable to answer this question. Each EHR is different; therefore, we cannot answer this question.**
- 4. Does your HER vendor currently have integration with a Telemedicine vendor? If so, which vendors? Because each treatment provider agency maintains their own EHR, we are unable to answer this question. Each EHR is different; therefore, we cannot answer this question.**
- 5. How many providers are going to perform telemedicine sessions? Ten (10) different treatment provider agencies will be performing telemedicine sessions for AL-TEP.**
- 6. How many Telemedicine sessions do you anticipate per month? This would depend on the size and capacity of each treatment provider agency. The expected range would be 5 to 50 telehealth sessions per month.**
- 7. What is the timeframe you are looking at to receive the hardware (cart, camera, monitor, etc.) after the award has been made? We are looking to receive and install hardware within 120 days following the date of the award.**
- 8. Could you let me know if you need power on the cart? If so, how long should the charge last? The cart would not need to be powered with a charge. Each treatment provider agency has electrical power that can be utilized.**

