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DEPARTMENT OF MENTAL HEALTH

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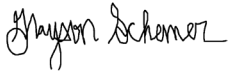


Kay Ivey  
Governor

Kimberly G. Boswell  
Commissioner

**M E M O R A N D U M**  
**24-DD-07**

**TO:** DD Contracted Providers Employing Direct Support Staff

**FROM:** Grayson Knight-Schemer, ADMH-DDD Director of Quality Assurance 

**THRU:** Kathy Sawyer, ADMH-DDD Associate Commissioner

**DATE:** May 9, 2024

**RE:** State of the Workforce Survey 2023

For several years, ADMH has partnered with National Core Indicators (NCI) to obtain data on the direct support workforce. It is our hope to better understand workforce challenges such as staff turnover, retention rates, and wage disparities across the state.

Your participation in the 2023 Staff Stability survey provides valuable information that can be shared within the division and with legislators to advocate for the needs of the service delivery system in Alabama. Executive Directors should have received an email from [staffstability@hsri.org](mailto:staffstability@hsri.org) in March, where the subject line was “Alabama National Core Indicators IDD (NCI-IDD) State of the Workforce in 2023 Survey.” If you did not receive this communication or need the email updated to another designee at your agency, please reach out to me at [grayson.schemer@mh.alabama.gov](mailto:grayson.schemer@mh.alabama.gov) or 334-320-7172. As of May 9, 2024, only 27 agencies have completed the survey. The due date for survey completion is May 31, 2024. This is listed as a required survey per provider contract. Please note this May deadline is Alabama imposed to ensure that we meet the HSRI deadline in June. There will be no extensions after this time.

The Office of Quality Assurance recognizes the importance of benchmarking workforce data to analyze trends and determine where improvements are needed. This year, we appreciate 100% participation from our DD service providers. Please be sure to complete the survey at your earliest convenience! If you have any other questions, do not hesitate to reach out to me. Thank you in advance for your participation.

