

Alabama Department of Mental Health connecting mind and wellness

# Prospective Community Provider Certification Orientation PHASE 2

July 24-25, 2024

# **Table of Contents**

Contact Information	2
Prospective Community Provider Certification Orientation	3
Community Service Regions	4
ADMH Mission, Vision, and Values	5
Provider Directory	5
Administrative Code Requirements (Certification)	5
Office of Certification	6
Life Safety	17
Nurse Delegation Program	26



Alabama Department of Mental Health RSA Union Building 100 N. Union Street P.O. Box 301410 Montgomery, AL 36130-1410

> Office of Certification Administration Fred McCoy, III (334) 353-9085 <u>fred.mccoy@mh.alabama.gov</u>

Life Safety and Technical Services Billy Linton, Director (334) 353-7601 <u>billy.linton@mh.alabama.gov</u>

Nurse Delegation Program Beverly Jackson, Coordinator (256)898-2813 <u>beverly.jackson@mh.alabama.gov</u>

Developmental Disabilities—Certification LaToya Woods, DDD/Provider Network Manager (334)353-1997 <u>latoya.woods@mh.alabama.gov</u>

Mental Health and Substance Use Services – Certification Beth Bergeron, MHSU Certification Director (334) 242-3969 <u>beth.bergeron@mh.alabama.gov</u>

### Prospective Community Provider Certification Orientation

# Phase 2

According to Alabama law, any community program providing services to people living with developmental disabilities, mental illnesses, and/or substance use disorders, must be certified by the Alabama Department of Mental Health prior to providing services. To become certified, prospective providers must go through a multi-phase orientation and application process, demonstrating compliance with standards outlined in the <u>Alabama</u> <u>Administrative Code</u>. Prior to attempting certification, prospective providers should read the Administrative Code standards for their respective service areas.

Programs unable to demonstrate the ability to meet the Alabama Administrative Code standards for service, will not be certified. Please keep the following in mind:

- Completing the Prospective Provider Orientation does not mean your program is certified to provide services. In fact, it is only the first step in the certification process.
- Becoming certified by ADMH does not mean you will obtain referrals or clients for services.
- Becoming certified by ADMH does not mean you will receive funding from ADMH or payment for services.
- Being a licensed business in Alabama is different than being certified. Please go to the <u>Alabama Secretary of State website</u> to review the requirements for establishing a business.
- Not all services are in high demand across the state. Consider whether the services you would like to provide are needed in your area. Consider community partnerships with other providers and organizations who support people who may need the services you want to provide.

### **Community Service Regions**

Substance Use Disorder Service Regions

Mental Illness Service Regions



Intellectual/Developmental Disabilities Service Regions



### ADMH Mission, Vision, and Values

#### Mission

Serve · Empower · Support

#### Vision

Promoting the health and well-being of Alabamians with mental illness, developmental disabilities, and substance use disorders

#### Values

Honesty, Respect, Selflessness, Communication, Dedication, Integrity, and Collaboration

### **Provider Directory**

For a search tool of providers, visit the ADMH website at: https://mh.alabama.gov/providers-search/

### **ADMH Administrative Code**

You can find links to certification requirements outlined in the Alabama Administrative Code by visiting the ADMH website at: <u>https://mh.alabama.gov/certification-administration/</u>

### **Office of Certification**

The Office of Certification is responsible for certification of all community facilities providing services to ADMH consumers in Alabama.

Responsibilities:

- Maintain database of all certified community programs
- Process applications for certification to appropriate ADMH service division
- Coordinate and schedule comprehensive site visits
- Compile ADMH provider site visit reports and certificates for distribution
- Process community provider plans of action to appropriate ADMH service division and notify community provider of the ADMH service division's decision

#### **Application Process**

Please use this email address, <u>applications.oca@mh.alabama.gov</u> to send <u>applications</u> in PDF format. (New provider applications, new executive director, site replacement, change of service, change of occupancy, etc.)

#### **Contact the Office of Certification**

Please use this email to correspond with the Office of Certification Administration: <u>contactoca.dmh@mh.alabama.gov</u>. Your email will be answered as quickly as possible.



Use this for reference. A fillable version of this is located on the AD at <a href="https://mh.alabama.gov/certification-administration/">https://mh.alabama.gov/certification-administration/</a>	MH Website
	Orientation Number:
Alabama Department of Mental Health <i>CERTIFICATION APPLICATION</i> FOR COMMUNITY PROGRAMS PROVIDING MENTAL HEALTH DEVELOPMENTAL DISABILITIES AND/OR SUBSTANCE ABUSE	AND/OR New Provider New Provider Expanded Service/Existing Provider
Applying for Designated Mental Health Facility (DMHF)/Setting: Non-Hospital Outpatient Commitment	Non-Hospital Inpatient Commitment
Currently Certified as DMH/Se	
I. APPLICANT	TYPE OF OWNERSHIP: Non-Profit Profit Public
NAME OF AGENCY	STATUS OF OWERSHIP: Individual Corporation Partnership
STREET ADDRESS/PO BOX	Board President's Mailing Address and/or Email Address
CITY STATE ZIP CODE	and Names/Titles of Officers
TELEPHONE & FAX	
NAME OF EXECUTIVE DIRECTOR	
II. SUBAPPLICANT (If Applicable)	TYPE OF OWERSHIP Non-Profit Profit Public
NAME	STATUE OF OWNERSHIP:
STREET ADDRESS/PO BOX	Individual Corporation Partnership
CITY COUNTY	Names/Titles of Officers:
ZIP CODE	
TELEPHONE & FAX	
NAME OF EXECUTIVE DIRECTOR	
III. FACILITY/SETTING	Classification of Facility/Setting: MH DD SA
Specify Name of Facility/Setting to be on the Certificate	Type of Facility/Service/Setting:
STREET ADDRESS	(e.g. Residential, Day, Outpatient, etc.)
CITY COUNTY	Number of Beds: Certified Total Beds: OR:
ZIP CODE	Total Occupancy Requested:
TELEPHONE & FAX	Application for: New Site Replacement Site
CONTACT PERSON	(Replacement Site of What Address?)
Executive Director's Email	Bed/Occupancy Increase From # to #

Use this for reference. A fillable version of this is located on the ADMH Website at <a href="https://mh.alabama.gov/certification-administration/">https://mh.alabama.gov/certification-administration/</a>

Projected Occupancy Date: \_\_\_\_\_

New Executive Director

Clinical Director

Will the home be occupied by persons who require ADA accommodations? Yes <u>No</u>

If yes, what type?

IV. I hereby certify that all statements made in this application are true and correct to the best of my knowledge. I understand that untruthful/ fraudulent information may be cause for denial of my application. No future applications will be considered. Also, I agree to operate said facility/ setting in accordance with the Rules and regulations promulgated by the law(s) governing the operation and maintenance of the type of facility/setting for which this application is made.

Executive Director Signature and Date:

Agency:

Address:

Disclaimer:

<u>Programmatic certification and/or life safety</u> (physical facility/setting) certification does not imply that the Department of Mental Health will contract with your program. FOR DMH USE ONLY
V. APPROVAL OF APPLICATION: (Division)
Authorized Signature:
Title:
Date:

MAIL APPLICATION TO: DMH Office of Certification Administration 100 N. Union Street, Suite 540 P.O. Box 301410 Montgomery, Alabama 36130-1410

# Office of Certification Administration (OCA)

FRED MCCOY, III, DIRECTOR



Alabama Department of Mental Health connecting mind and wellness

## OCA Staff & Contact Information

### Staff

- Fred McCoy, III, Director
- Courtney Pritchett, ASA III

#### **Contact Information**

- Fred McCoy, III, Director Phone: (334) 353-9085
- Courtney Pritchett, ASA, III Email: Courtney.pritchett@mh.alabama.gov Phone: (334) 353-9081

#### OCA Electronic Mailboxes:

- Applications: <u>applicationsoca.dmh@mh.alabama.gov</u>
- General Inquiries: <u>contactoca.dmh@mh.alabama.gov</u>

#### Mailing Address:

Office of Certification Administration RSA Union Building 100 N Union Street, Suite 540 P.O. Box 301410 Montgomery, AL 36130-1410 Alabama Administrative Codes Certification Application/Process/ Programmatic Requirements

Certification Period Site Visits/Reports Certification Resources

requirements

# TOPICS OF DISCUSSION

Alabama A	Admini	strative	Code
-----------	--------	----------	------

§580-3-2302	§580-3-2304	§580-3-2304	§580-3-2308(7)	§580-3-2310
Statutory Authority Establishes standards for all operations and activities of the State related to the provision of services to persons with mental illness, intellectual or developmental disabilities, and/or substance use	Compliance • Your entity must first be certified by ADMH to provide care or treatment for individuals receiving mental health, substance use, or intellectual or developmental disabilities services • ADMH Certification Staff will monitor compliance with programmatic standards via Site Visits	<ul> <li>Application Process</li> <li>Submit application and supplemental docs to OCA within 60 days of expected service implementation</li> <li>OCA Quality Review</li> <li>Electronic CBC request for the Executive Director only</li> <li>App forwarded to MHSU or DD</li> <li>Review for approval</li> <li>\$1,500 Admin Fee Request</li> <li>CSD Site Inspection (DD only)</li> <li>Life Safety Inspection</li> <li>6-month TOA issued</li> </ul>	Application Process (cont'd) Upon successful completion and compliance with Life Safety standards for operation, the certified site is granted a 6-month Temporary Operating Authority (TOA) followed by a programmatic Site Visit.	Site Visits • The initial programmatic certification Site Visit is conducted by either MHSU or DD Certification Staff prior to the expiration of the 6-month TOA • You may be required to submit additional documents prior to your certification Site Visit • Scores of ≥90% will yield a 2- year certification period • Scores of ≤89% will yield a 1- year certification period • If a provider fails to meet substantial compliance with minimum programmatic standards, a provisional certification status (up to 60 days) may be granted with additional follow-up

#### Only **ORIGINAL** and **COMPLETED** application packets will be forwarded to MHSU or DD.

An application is not considered complete until all information (including supplemental documents) is received and signed/dated by the Executive Director of the applying agency.

Incomplete or incorrect applications will be returned to the provider.

Department of Mental Halth CATION APPLICATION IMUNITY PROGRAMS PROVIDING MENTAL HEALTI WENTAL DISABILITIES AND/OR SUBSTANCE ABUS	
g for Designated Mental Health Facility (DMHF)/Settin	ng: Yes No If yes, please check all that apply:
Non-Hospital Outpatient Commitment	Non-Hospital Inpatient Commitment
	OR
Currently Certified as DMH	/Setting: Yes No
I. APPLICANT	TYPE OF OWNERSHIP: Non-Profit Profit Public
NAME OF AGENCY	STATUS OF OWERSHIP: Individual Corporation Partnership
STREET ADDRESS/P0 BOX	
CITY STATE ZIP CODE	Board President's Mailing Address and/or Email Address and Names/Titles of Officers
TELEPHONE & FAX	
NAME OF EXECUTIVE DIRECTOR	
II. SUBAPPLICANT (l'Applicable)	TYPE OF OWERSHIP Non-Profit Public
NAME	STATUE OF OWNERSHIP:
STREET ADDRESS/P0 BOX	Individual Corporation Partnership
CITY COUNTY	Names/Titles of Officers:
ZIP CODE	
TELEPHONE & FAX	
NAME OF EXECUTIVE DIRECTOR	
III. FACILITY/SETTING	Classification of Facility/Setting: MH DD SA
Specify Name of Facilite/Setting to be on the Certificate	Type of Facility/Service/Setting:
STREET ADDRESS	(e.g. Residential, Day, Outpatient, etc.)
CITY COUNTY	Number of Beds: Certified Total Beds:
ZIP CODE	OR: Total Occupancy Requested:
TELEPHONE & FAX	Application for: New Site Replacement Site
CONTACT PERSON	(Replacement Site of What Address?)

New Provider Expanded Service/Existing Provider New Service/Existing Provider Alabama Department of Mental Health CERTIFICATION APPLICATION CERTFICATION APPLICATION FOR COMMUNITY PROGRAMS PROVIDING MENTAL HEALTH AND/OR DEVELOPMENTAL DISABILITIES AND/OR SUBSTANCE ABUSE SERVICES Yes No If yes, please check all that apply: g for Designated Mental Health Facility (DMHF)/Setting: nent ient 🗌 Non-Hospital Outpatient Co Only for providers applying OR r the MHSU Services Currently Certified as DMH/Setting: Yes No I. APPLICANT TYPE OF OWNERSHIP: Non-Profit Profit Public NAME OF AGENCY STATUS OF OWERSHIP: Individual \_\_\_\_\_ Corporation \_\_ Partnership STREET ADDRESS/PO BOX Board President's Mailing Address and/or Email Address and Names/Titles of Officers CITY STATE ZIP CODE TELEPHONE & FAX NAME OF EXECUTIVE DIRECTOR II. SUBAPPLICANT (If Applicable) TYPE OF OWERSHIP Non-Profit Profit Public NAME STATUE OF OWNERSHIP: STREET ADDRESS/PO BOX ation Partnership orpo CITY COUNTY Names/Titles of Officers: ZIP CODE TELEPHONE & FAX NAME OF EXECUTIVE DIRECTOR III. FACILITY/SETTING Classification of Facility/Setting: MH \_\_\_\_\_ DD \_\_\_ SA Specify Name of Facility/Setting to be on the Certificate Type of Facility/Service/Setting: STREET ADDRESS (e.g. Residential, Day, Outpatient, etc.) CITY COUNTY

ZIP CODE TELEPHONE & FAX

CONTACT PERSON

Executive Director's Email

IV. I hereby certify that all statements made in this application are true and correct to the best of my knowledge. I understand that untruthful/ finadulent information may be cause for denial of my application. No future applications will be considered. Also, I agree to operate said facility/ setting in accordance with the Rules and regulations promulgated by the law(s) governing the operation and maintenance of the type of facility/setting for which this application is made.

Executive Director Signature and Date:

Alaba CER FOR DEV

Agency:

Address:

Disclaimer: Programmatic certification and/or life safety (nbvsical facilit/setting) certification does not imply that the Department of Mental Health will contract with your program. Projected Occupancy Date:

New Executive Director \_\_\_\_\_

Will the home be occupied by persons who require ADA accommodations? Yes \_\_\_\_\_ No \_\_\_\_

If yes, what type?

FOR DMH USE ONLY
V. APPROVAL OF APPLICATION: (Division)
Authorized Signature:
Title:
Date:

MAIL APPLICATION TO: DMH Office of Certification Administration 100 N. Union Street, Suite 540 P.O. Box 301410 Montgomery, Alabama 36130-1410

# (e.g. Residential, Day, Outpatient, etc.) Number of Beds: Certified\_\_\_\_\_Total Beds: \_\_\_\_\_ OR: \_\_\_\_\_\_Total Occupancy Requested: \_\_\_\_\_\_\_ Application for: New Site \_\_\_\_\_ Replacement Site \_\_\_\_\_\_(Replacement Site What Address?) \_\_\_\_\_\_ (Replacement Site of What Address?) \_\_\_\_\_\_\_ Bed/Occupancy Increase From # to #

ation Number

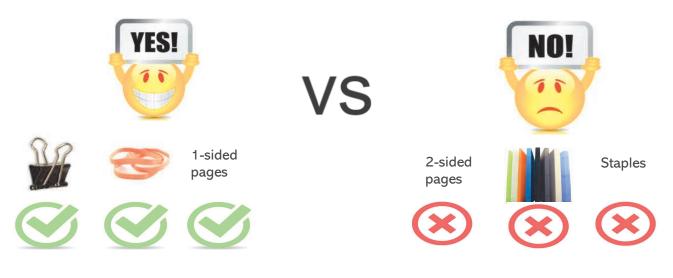
# Required DD Supplemental Documents

- · Copy of transcript & diploma as proof of degree
- 5 years' experience with service provision to ID population (Executive Director/Owner/Operator)
- Articles of Incorporation/Articles of Organization
- Board Bylaws/LLC Operating Agreement
- Board/Executive Committee minutes for the past year
- Documentation indicating at least a 90-day cash reserve
- Fiscal Policy (organizational fiscal practices, covers at least accounting guidelines, risk control, financial planning, financial reporting, revenue and expenditures, and asset management)
- Operational Budget
- Organizational Chart
- Curriculum vitae (resume) of the Executive Director
- Copy of the program policies and procedures
- Description of the primary geographic area to be served
- Quality Improvement Plan
- Copy of the individual rights policies and procedures
- Emergency Crisis Response Plan
  - Written description of each program for which certification is requested
- Curriculum vitae (resume) of the Clinical Director, Program Coordinators, Directors, Supervisors, Qualified Intellectual Disabilities Professional (QIDP)
- Copy of staff training required prior to staff working with individual receiving services
- Copy of staffing pattern for services to be provided
- Prospective Provider Certificate of Attendance
- New Provider HCBS Compliance Agreement (signed)

- O Articles of Incorporation
- O Bylaws
- ${\rm O}\,$  Governing Body/Board of Directors duties/responsibility & list of Board Members
- O Governing Body/Board of Directors Meeting Minutes
- O Organizational Chart (depicting lines of supervision)
- Executive Director (all required documents must be attached and meet qualifications per Administrative Code 580-2-20)
  - O Resume
  - O Transcripts
  - O Job Description
  - Copy of any licensure/certification
- Clinical Director (all required documents must be attached and meet qualifications per Administrative Code 580-2-20 [If you do not have a Clinical Director identified at the time of application, you must submit an ADMH Certification Application along with all required documents prior to initiating services with a TOA])
  - O Resume
  - O Transcripts
  - O Job Description
  - Copy of licensure/certification
- Agency Policy and Procedure Manual (must be include with the application and meet the Administrative Code)
- ADMH Application and Program Description for each service and/or level of care the agency is applying to provide

## REQUIRED MHSU SUPPLEMENTAL DOCUMENTS

### **Application Submission**



Please *do not* submit the application packet in a binder of any sort. Use binder <u>clips</u> or <u>rubber bands</u>. No two sided or legal sized documents will be accepted.

### **Application Process**

 Application packets are submitted to the Office An electronic criminal background check Once approved, the application is of Certification Administration (OCA) via the (CBC) is then requested for the Executive returned to OCA, and a letter is following link: Director. mailed to the provider requesting the applications.oca@mh.alabama.gov \$1,500 administration fee. Completed criminal background check • A printable or fillable copy of the application is requests are now processed electronically Once the administration fee is available at: https://mh.alabama.gov/wpvia KnowMyHire (KMH). Note: All required received, OCA notifies Life Safety to content/uploads/2022/02/ADMH-Certificationfields must be entered on the Certification conduct the inspection. Application.pdf application including an email address. When OCA receives approval for a • An application is not considered complete until Results of the criminal background checks program from Life Safety, OCA issues a all information is received and signed and dated are sent via email from KMH to the Division Temporary Operating Authority (TOA) by the executive director of the applying agency. of Administration Attorney, who will notify which gives the agency the authority to the OCA Director of the results. · An initial quality check for required information conduct business for up to six (6) is conducted by the OCA Director. • Once the CBC results are received, the months. completed application is sent to the If the TOA expires, the provider must Only completed applications proceed to the next ٠ designated Service Division for review and submit a new application (not the certification step.

approval

supplemental documents).
If the application is denied, your agency will receive a letter from the Commissioner stating the reasons for the denial.

- Application approval <u>does not</u> constitute certification or contracting. It is only the approval to begin the certification process.
- Becoming certified <u>does not</u> mean that you will automatically receive funding from ADMH or Medicaid.
- 3. You are responsible for your funding source.
- Attending this orientation <u>does not</u> mean that you are a certified provider. You will only
  receive a <u>certificate of attendance</u> which will expire in <u>one year</u> from the date of
  attendance.
- 5. DO NOT rent or buy a house, building, or apartment.
- It is <u>your</u> responsibility to read and follow the directions that you have received today and submit the correct information.



#### §580-3-23-.10

#### Site Visits

- The initial programmatic certification Site Visit is conducted by either MHSU or DD Certification Staff prior to the expiration of the 6-month TOA
- You may be required to submit additional documents prior to your certification Site Visit
- Scores of ≥90% will yield a 2year certification period
- Scores of ≤89% will yield a 1year certification period
- If a provider fails to meet substantial compliance with minimum programmatic standards, a provisional certification status (up to 60 days) may be granted with additional follow-up requirements

#### **Certification Certificates**



#### **Agency Specific**

- Community Mental Health Center
- Mental Health Service Provider
- Intellectual/Developmental Disability
   Service Provider
- Substance Use Service Provider

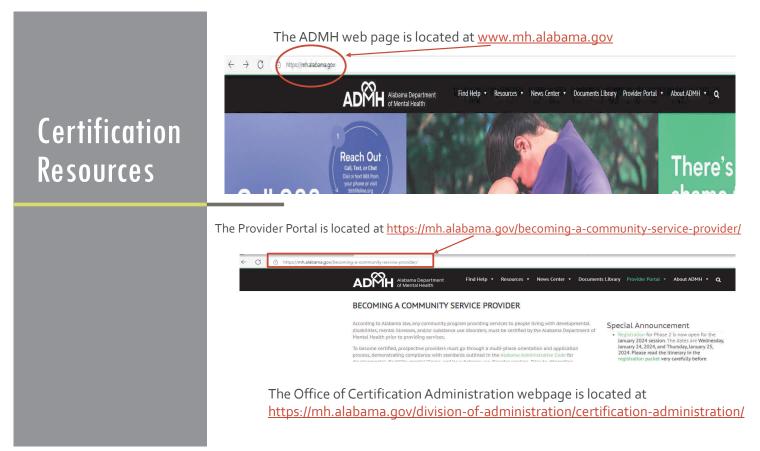
#### Location/Site/Service Specific

- Community Residential Facility
- Day Service Site
- Support Coordination
- Hourly Services

Certificates must be displaced in certified sites. If there is no physical facility, the certificate should be displayed in the agency's main office.



The certificate that you receive at the Prospective Community Provider Orientation does <u>not</u> mean that you are certified. It is only a <u>certificate of</u> <u>attendance</u>.



### **RESOURCES: ALABAMA ADMINISTRATIVE CODE**

The Alabama Department of Mental Health Administrative Code is located at https://admincode.legislature.state.al.us/administrative-code/580

- Certification Administration Read Chapters in the 580-3 Series
- Mental Health Read Chapters in the 580-2 Series
- Developmental/Intellectual Disabilities Read Chapters in the 580-5 Series
- Substance Use Disorders Read Chapters in the 580-9 Series

### **Life Safety and Technical Services**

Many federal, state and local regulations and standards have to be met by the programs that provide services to persons with intellectual disabilities, mental illness, or substance abuse problems and varying mental health needs. None are more important than those contained within the National Fire Protection Association (NFPA) Life Safety Code. This is a set of fire protection requirements designed to provide a reasonable degree of safety from fire. It covers construction, protection, and operational features designed to provide safety from fire, smoke, and panic. The code is revised periodically and is a publication of National Fire Protection Association (NFPA), which was founded in 1896 to promote the science and improve the methods of fire protection.

Life Safety & Technical Services is responsible for life safety inspections of all community facilities used for providing services to DMH consumers in Alabama. The office is responsible for achieving compliance with the life safety standards and also for conducting initial, routine, and complaint inspections in all ADMH community facilities.

Life Safety & Technical Services provides technical assistance for code compliance for all renovations or new construction projects for facilities that are already certified or will be seeking certification from the department. Also, the office provides technical assistance to our department's state-operated facilities. The office reviews plans and specifications from architects for construction or renovation projects and responds accordingly.

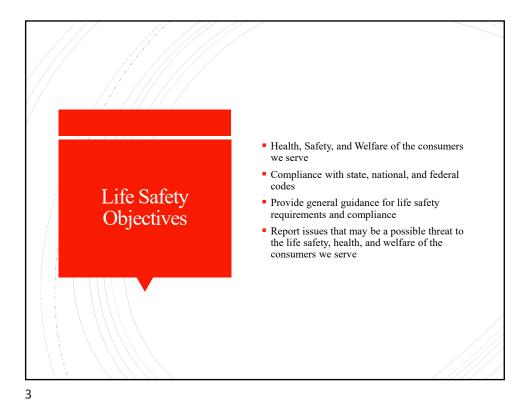
### COMMON LINKS TO THE OFFICES OF CERTIFICATION ADMINISTRATION AND LIFE SAFETY/TECHNICAL SERVICES INCLUDE THE FOLLOWING:

SAFET FIRST

- View DMH Minimum Standards for Physical Facilities (Chapter 580-3-22) <u>https://mh.alabama.gov/certification-administration/</u>
- View National Fire Protection Association Life Safety Code at <u>www.nfpa.org</u>







<section-header><section-header><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item>

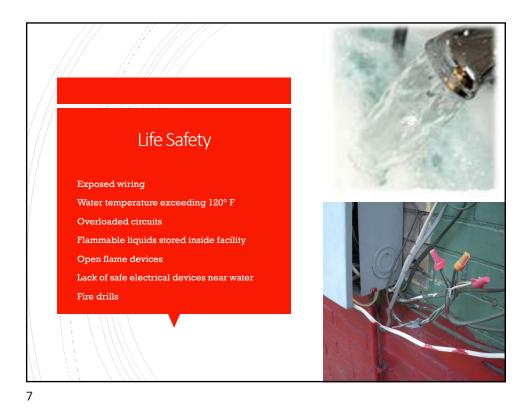


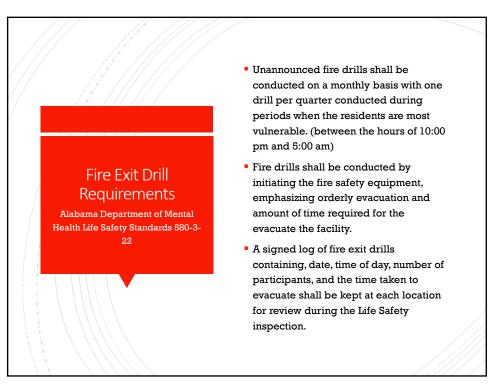
#### Code of Alabama 1975, 34-2-32

- (c) The services of a registered architect shall be required on all buildings except those hereinabove exempted and no official of this state or of any city, town, or county herein charged with the enforcement of laws, ordinances, or regulations relating to the construction or alteration of buildings, shall accept or approve any plans or specifications that are not so prepared.
- Full size architectural Life Safety plans (24x36, 30x42) are required to be sent to the office of Life Safety and Technical Services prior to the facility approval for certification. The required plans shall be sent to the address shown:

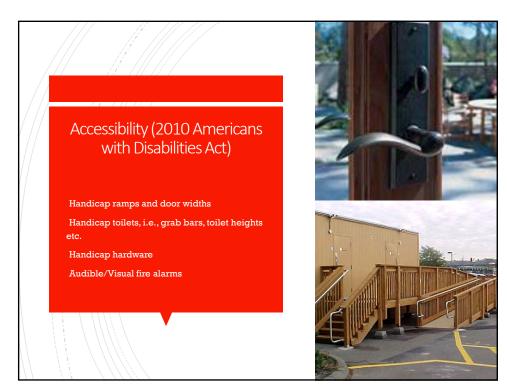








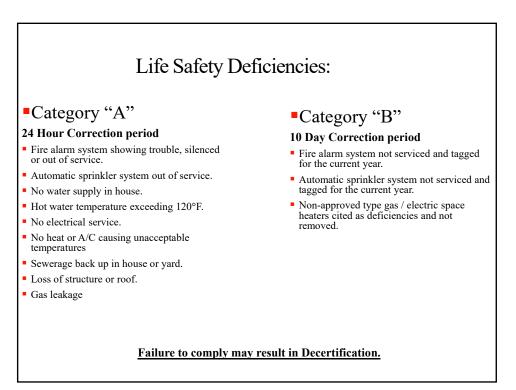


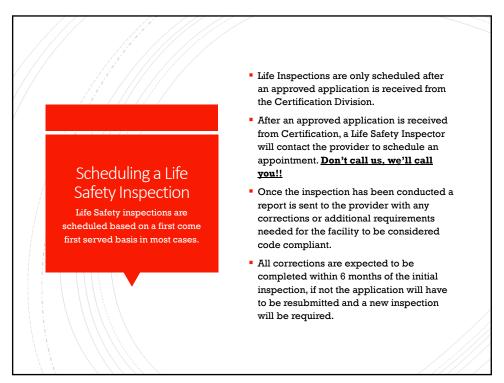


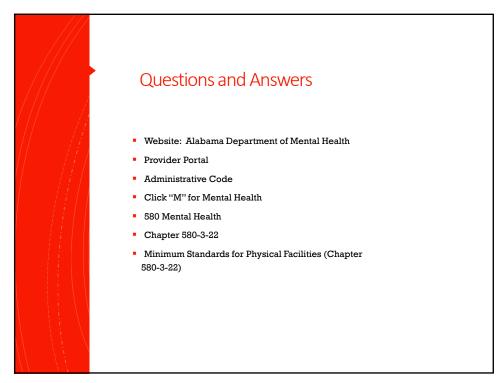








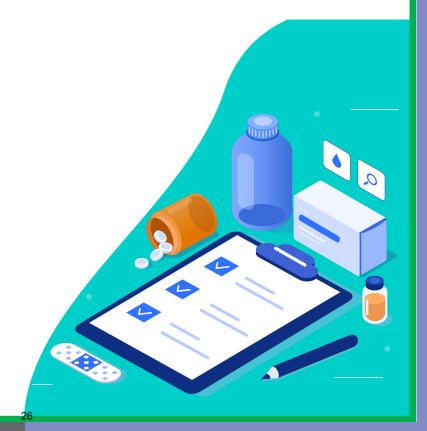




### **Nurse Delegation Program**

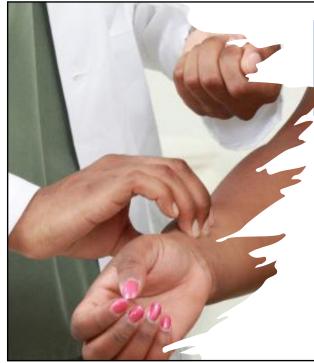
The Nurse Delegation Program (NDP) is designed to assure that all programs certified by the Alabama Department of Mental Health (ADMH) are compliant with the Alabama Nurse Practice Act, which states, "it shall be unlawful for any persons not licensed under the provisions hereof to practice or offer to practice professional or practical nursing, for compensation, in this state". The Alabama Board of Nursing Regulations (also called the Nursing Standards of Practice) direct how nurses who work in agencies certified by the Alabama Department of Mental Health may delegate specific limited nursing tasks in specific situations.

The NDP applies to all programs that are certified by ADMH that assist with medications and other nursing tasks, to persons with serious mental illness, developmental disabilities/ intellectual disabilities, or substance use disorders.









# Some Other NDP tasks.....

Examples of nursing tasks that may be delegated:

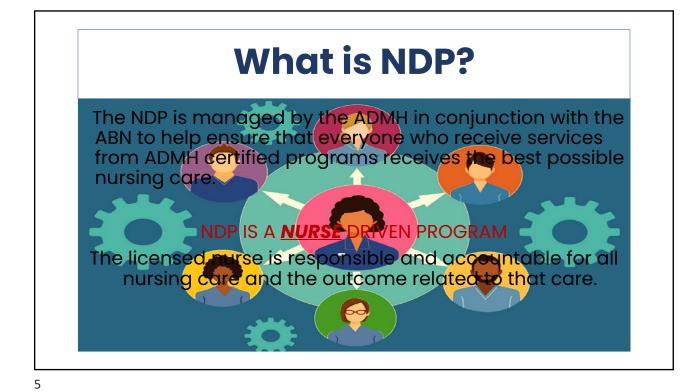
- Medication Administration
- Vital signs
- Intake and output
- > Use of glucometer and other medical equipment
- Emergency management of seizures, breathing problems, choking, allergic reactions, etc...
- > Carrying out the nursing plan of care as directed

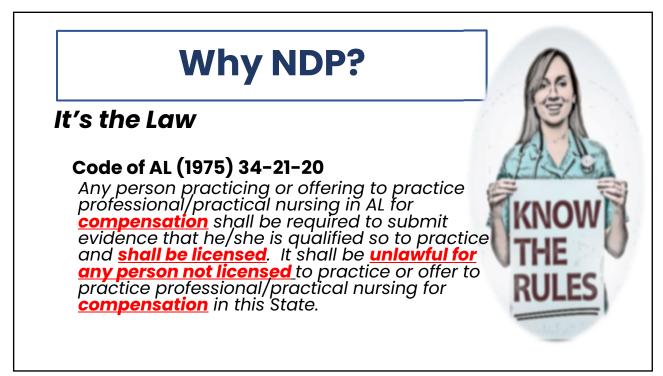
### NDP

The Nurse Delegation Program defines the authority and <u>responsibility for agencies</u> <u>and nurses</u> related to the delegation of <u>nursing</u> tasks in ADMH-certified programs.

NDP provides the necessary education, information, and guidance to **Agencies and Nurses** on state regulations so they can operate **legally** and **safely** within state and federal Laws.







# Why NDP?



#### Code of AL (1975) 34-21-26

The practice of professional/practical <u>nursing by any person</u> <u>who has not been issued a license</u> or whose license has been suspended, revoked or has expired, is hereby declared to be inimical to the public welfare and to <u>constitute a public</u> <u>nuisance</u>.

The ABN may apply to any court of competent jurisdiction for an injunction (ban/stop order) to enjoin (order/instruct) any person from practicing professional/practical nursing who has not been issued a license.

7

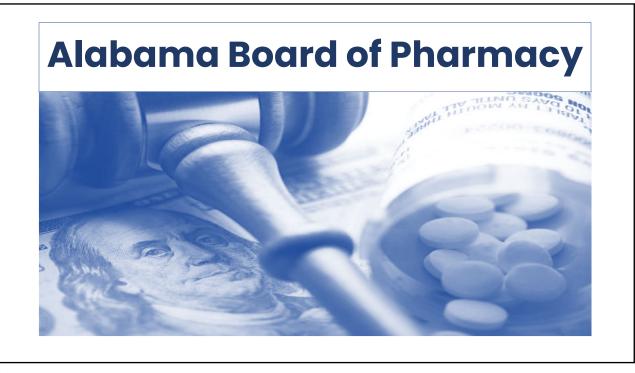
# Regulations

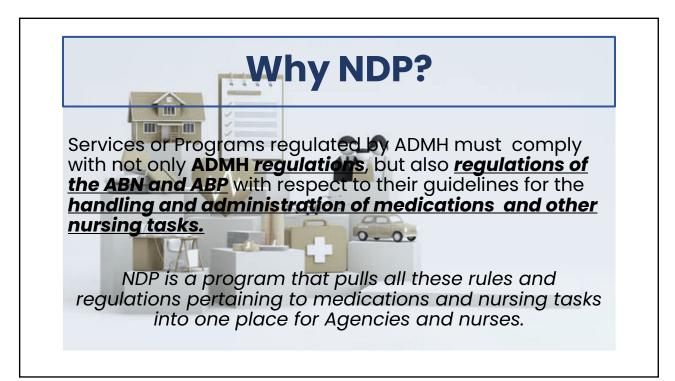
The AL Board of Pharmacy (ABP) and the AL Board of Nursing(ABN) direct and control the

#### **Medication:**

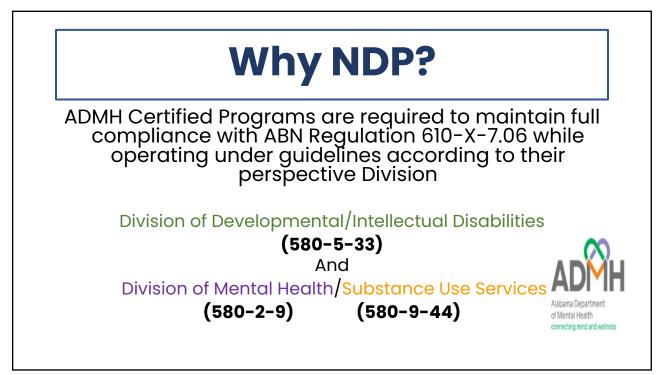
- Packaging
- Storage and
- Administration















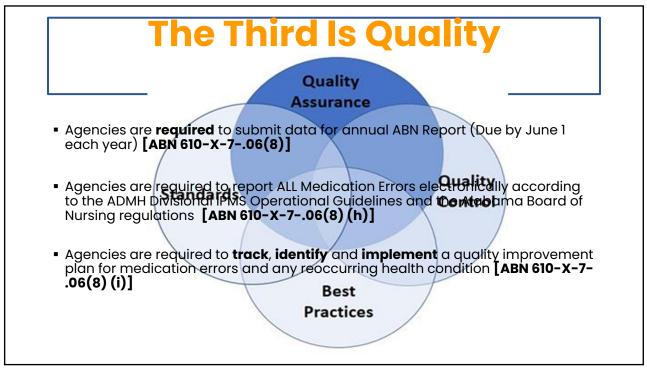
### The Second Requirement is staff Education and Training

#### A Medication Assistant Supervising (MAS) Nurse must:

- Be an RN/LPN in good standing with the ABN
- Attend MAS Training taught by a Medication Assistant Train the Trainer (MATT) RN and pass a competency exam
- Attend a four-hour MAS Update every two years
- <u>Understand disease and symptoms management</u> related to both physical an mental disorders
- Be a part of the Treatment Team
- Be able to teach and supervise MACs and other members of the treatment team
- Practice according to the Nurse Practice Act and the ABN Standards of Nursing Practice
- Practice within the NDP guidelines (MAS Nurse Manual)













NDP Guidelines are developed from State & Federal Regulations related to Community Health Care, Medication administration and accountability.

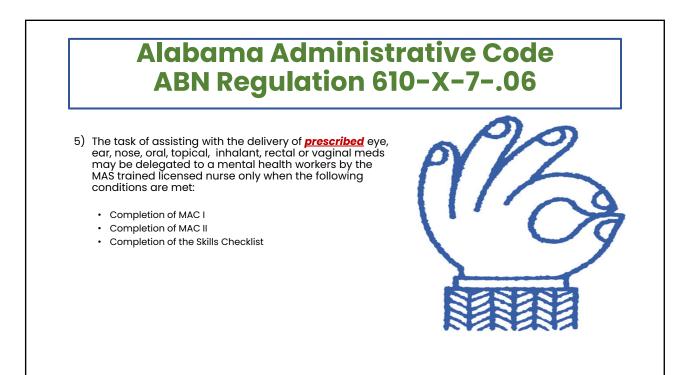


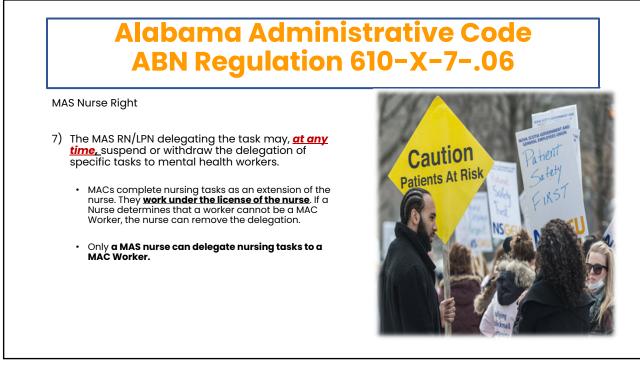
 ADMH shall train licensed nurses by the ADMH approved nurse delegation program: NDP and the Medication Administration Supervisor (MAS). <u>Licensed nurses who are MAS</u> trained are accountable and responsible for the outcome of the delegated nursing care delivered by unlicensed mental health workers to residents in the residential community mental health settings.

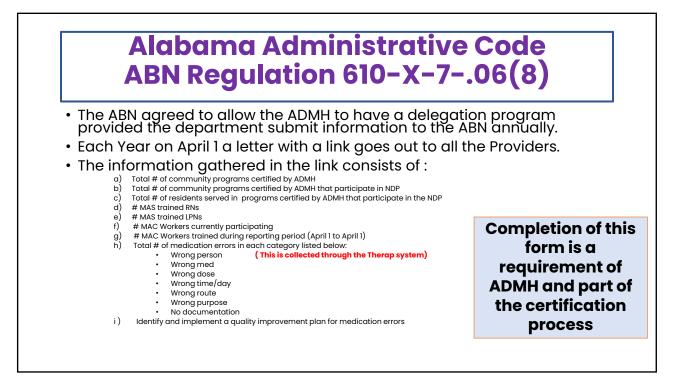
- Licensed nurses who provide nursing care in residential community mental health settings and community extensions including day habilitation programs, <u>may delegate</u> <u>specific limited tasks to designated unlicensed assistive personnel.</u>
- The <u>MAS RN</u> is responsible and accountable for the completion of a <u>comprehensive</u> assessment and evaluation of patients' nursing care needs.
  - i. The MAS LPN may initiate and document data elements of the comprehensive assessment
  - ii. The outcome of <u>the comprehensive assessment shall determine the tasks that may be safely</u> performed by the unlicensed assistive personnel in residential community mental health settings. The focused assessment after the completion of comprehensive assessment may also identify tasks that may be delegated.
  - ii. The nursing tasks delegated by the MAS LPN shall be based on the resident's needs as <u>documented in the comprehensive and/or focused assessment.</u> The comprehensive assessment shall be reviewed annually or in the event of a health status change.





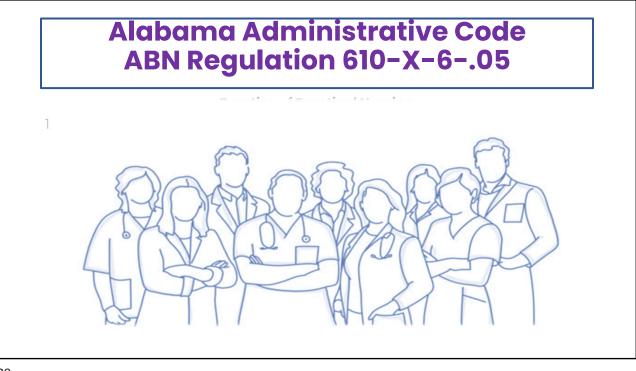


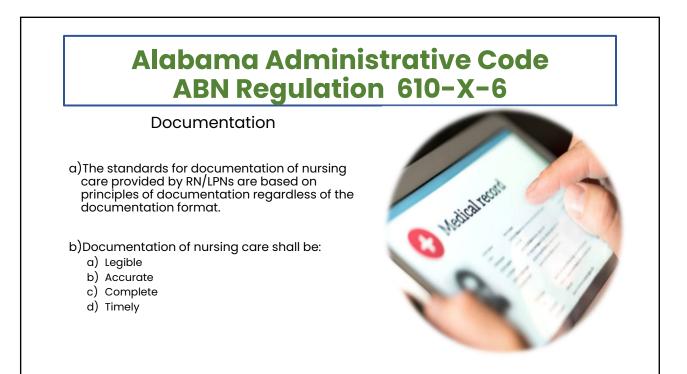


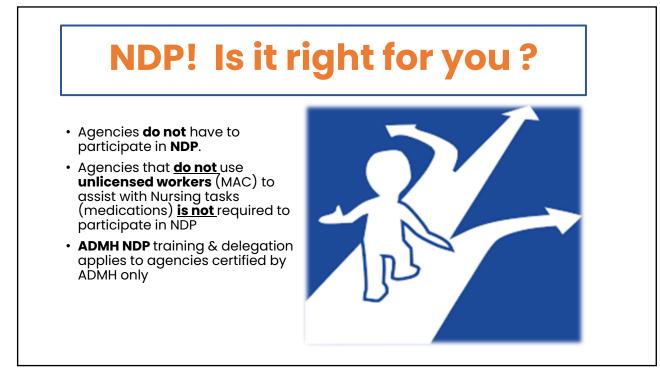
















**<u>ALL</u>** the people served through the ADMH wavier whether it is residential, dayhab, respite, shall be assessed for the ability to self medicate by a MAS RN/LPN upon admission to program.

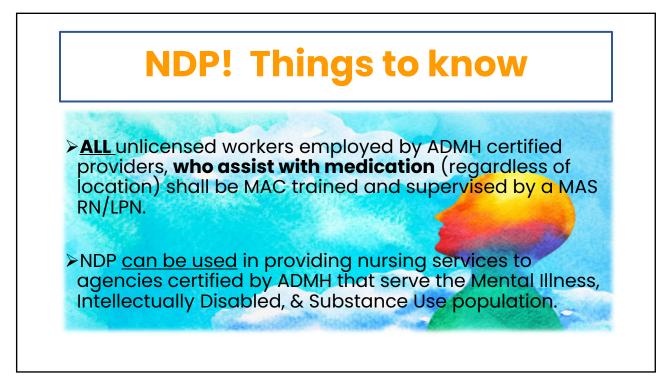
### If they cannot self-medicate:

They shall be assisted by a MAC Worker who is trained and supervised by a MAS Nurse or they may have medications administered by a licensed nurse

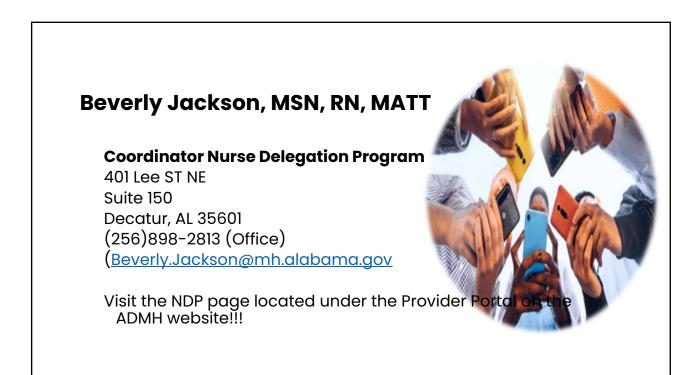
### The **assessment shall be documented at least annually in the person's clinical record**

The people served in community programs have the right to self medicate if they can and choose to.

# <text><list-item><list-item><list-item><list-item>







### ALABAMA BOARD OF NURSING REGULATION 610-X-7-.06 Alabama Department of Mental Health Residential Community Programs

This regulation is the foundation for the Nurse Delegation Program (NDP)

- (1) Alabama Department of Mental Health (ADMH) shall train licensed nurses by the ADMH approved nurse delegation program(s): NDP and Medication Administration Supervisor (MAS). Licensed nurse who are MAS trained are accountable and responsible for the outcome of the delegated nursing care delivered by unlicensed mental health worker to residents in the residential community mental health settings.
- (2) Licensed nurses who provide nursing care in the residential community mental health setting and the community extensions, including day habilitation programs, may delegate specific limited tasks to designated unlicensed assistive personnel.
- (3) The MAS registered nurse is responsible and accountable for the completion of a comprehensive assessment and evaluation of patients' nursing care needs.
  - (a) The licensed practical nurse may initiate and document data elements of the comprehensive assessment.
  - (b) The outcome of the comprehensive assessment shall determine the tasks that may safely be performed by the unlicensed assistive personnel in residential community mental health settings. The focused assessment after the completion of the comprehensive assessment may also identify tasks that may be delegated.
  - (c) The nursing tasks delegated by the MAS licensed nurse shall be based on the residents' needs, as documented in the comprehensive and/or focused assessment. The comprehensive assessment shall be reviewed annually, or in the event of a health status change.
- (4) The specific delegated tasks *shall not* require the exercise of independent nursing judgment or intervention. Specific tasks that require independent nursing judgment or intervention that shall not be delegated include, but are not limited to:
  - (a) Catheterization, clean or sterile
  - (b) Administration of injectable medications, with the exception of premeasured auto injectable medications for anaphylaxis and opioid- related drug overdose.
  - (c) Calculation of medication dosages, other than measuring a prescribed amount of liquid medication or breaking a scored tablet.
  - (d) Tracheotomy care, including suctioning
  - (e) Gastric tube insertion, replacement or feedings
  - (f) Invasive procedures or techniques
  - (g) Sterile procedures
  - (h) Ventilator care
  - (i) Receipt of verbal or telephone orders from a licensed prescriber.
- (5) The tasks of assisting with the delivery of **prescribed** eye, ear, nose, oral, topical, inhalant, rectal or vaginal medications may be delegated to a mental health worker by the MAS trained licensed nurse only when the following conditions are met:
  - (a) The licensed nurse identifies the appropriate individual(s) to assist in providing prescribed medications who has
    - 1. Completed the ADMH Medication Assistance Certification (MAC) Training Program Part I with a score of at least 90% on the test for each of the six modules, via a computerized ELearning system/Program.
    - 2. Completed a minimum of eight hours of ADMH and MAC Training Program Part II, taught by a MAS trained licensed nurse.
    - 3. Successfully demonstrated all nursing tasks delegated.

- (6) The licensed nurse shall provide and document annual evaluation and monitoring of the unlicensed mental health worker performing the delegated tasks. The MAS trained licensed nurse shall assess and document the following at least annually:
  - (a) Competency
  - (b) Documentation
  - (c) Error reporting
  - (d) Identification of the seven (7) rights of assisting with medication
  - (e) Professionalism
  - (f) Reliability
  - (g) Respect
- (7) The MAS trained licensed nurse delegating the task may, at any time, suspend or withdraw the delegation of specific tasks to mental health worker(s).
- (8) The Commissioner of the ADMH shall submit a report(s) to the Alabama Board of Nursing in a format specified by the Board upon request to include, But not limited to:
  - (a) Total number of community programs certified by ADMH
  - (b) Total number of community programs certified by ADMH that participate in the NDP
  - (c) Total number of residents served in programs certified by mental health departments that participate in the NDP
  - (d) Total number of MAS trained registered nurses
  - (e) Total number of MAS trained licensed practical nurses
  - (f) Total number of MAC mental health workers that currently participate in the NDP
  - (g) Total number of MAC Workers trained during the reporting period.
  - (h) Total number of medication errors in each category listed below:
    - 1. Wrong person
    - 2. Wrong medication
    - 3. Wrong dose
    - 4. Wrong time/day
    - 5. Wrong route
    - 6. Wrong purpose
    - 7. No documentation
  - (i) Identify and implement a quality improvement plan for medication errors.

Author:	Alabama Board of Nursing
Statutory Authority:	<u>Code of Ala. 1975</u> , §34-21-2 (c) (21)
New Rule:	Filed July 20, 2017; effective September 3, 2017

# ADMH Nurse Delegation Program Mandatory NDP Training for All Non-Nursing Personnel Overview for Agency Administrators

### The NDP involves the delegation of *<u>nursing tasks</u>*, including assistance with medication administration

### Other nursing tasks that may be delegated include but not limited to:

- Taking vital signs
- Monitoring and documenting intake and output
- Monitoring skin condition
- Implementing choking prevention techniques, fall prevention techniques
- Monitoring of side effects/compliance with diet, meds, etc.

Implementing seizure management techniques

The MAC Worker is the eyes, ears, nose, and hands of the licensed nurse – a Nurse Extender

**<u>MAC I Training</u>** – First part of the training for unlicensed (non-nursing) personnel (It is recommended by Relias to use Google Chrome to access MAC I training)

• MAC candidate(s) must have a high school diploma or GED with documented verification

• It is the responsibility of the Agency Administrator to ensure that prospective MAC Workers have access to the online MAC I Training **WITHIN** the agency (not at home or at the library)

- MAC I must be completed online only see instructions for "Obtaining MAC I Curriculum"
  - o Integrity and Security of the online MAC Training
    - It is the responsibility of the Agency Administrator to ensure the integrity and security of the MAC I Training by:
    - Restricting access to the MAC I Training **WITHIN** the agency to only those who are required to take and pass the test
    - Having the prospective MAC Worker complete the MAC I Training in an environment where they can be easily observed and monitored by responsible agency staff
    - Ensuring the prospective MAC Worker does not use "substitutes" (i.e. stand-ins) to take the course and/or tests in their place
    - Not permitting or allowing prospective MAC Workers to copy or record course content or test questions.
- MAC I consist of six (6) ELearning modules which must be completed with a minimum score of 90 on the test at the end of each module.

### MAC I MUST BE COMPLETED PRIOR TO STARTING MAC II

• Upon completion of MAC I Training, the six (6) certificates must be maintained in the MAC File

o MAC I Training transfers from agency to agency; however, there must be documentation of the six (6) MAC I certificates in order to transfer training.

+ Agencies are encouraged to give the MAC Worker a copy of their MAC I certificates (in addition to maintaining a copy in the MAC File)

### The NDP Office does not have access to MAC Certificates

MAC II Training - Second part of training for non-nursing personnel; training must be done face-to-face

### MUST BE TAUGHT BY A MAS LICENSED NURSE (RN/LPN) WITH CURRENT CERTIFICATION ONLY

- MAC II Training is face-to-face training including the verification of competency to perform all tasks delegated
- MAC II training must be a minimum of eight (8) hours not including lunch or breaks

### MAC II must be completed within ninety (90) days of beginning MAC I

MAC Recertification Training must be taught by a MAS Licensed Nurse with current certification at least every two (2) years prior to the expiration date noted on the MAC Worker's current MAC II Certificate MAC Recertification must be a minimum of four (4) hours

MAC Training (MAC I and MAC II) includes all elements required to meet ADMH Certification Regulations related to First Aid and Infection Control

ALL MAC Workers are required to have **face-to-face direct supervision by the MAS Licensed Nurse at least annually** (documentation is required on the standard NDP Form # 3 located on the NDP webpage)

Summary Tables Comparing Old and New MAC Curriculum and NDP Certification Requirements for MAC Workers

OLD Curriculum	NEW Curriculum
MAC I – 12 Hours	<ul> <li>MAC 1 – 6 Computer Modules</li> <li>(Estimated 4-5 hours to complete)</li> <li>At agency only</li> <li>Copy or certificates maintained in MAC File</li> </ul>
MAC II – 12 Hours	<ul> <li>MAC 2 – 8 Hours (Minimum)</li> <li>Taught by MAS Nurse, only</li> <li>Must include competency verification for all tasks delegated</li> <li>Copy of certificate maintained in MAC File</li> </ul>
Direct Supervision By MAS Nurse annually AS NEEDED	<ul> <li>Direct Supervision</li> <li>By MAS Nurse</li> <li>Must be done Face-to-Face</li> <li>Every 12 Months and AS NEEDED</li> <li>Copy of standard NDP Form maintained in MAC File</li> </ul>
MAC Recertification/ UPDATE Every two years	<ul> <li>MAC UPDATE - 4 Hours (Minimum)</li> <li>Every two (2) years</li> <li>Must include competency verification for all tasks delegated</li> <li>Taught by MAS Nurse, only</li> <li>Copy of UPDATE Certificate maintained in MAC File</li> </ul>

# **Instructions to Locate ADMH Regulations**

www.alabamaadministrativecode.state.al.us

Select 580 Alabama Department of Mental Health

- 580-2-9 Mental Health
- 580-5-33 Developmental Disabilities
- 580-9-44 Substance Abuse

# ADMH REGULATIONS REQUIRING COMPLIANCE WITH NDP

# DD Division

- 580-5-33-.08 Best Possible Health
  - (22) Providers implement policies and procedures approved by their Board of Directors requiring full compliance with the Alabama Board of Nursing's Regulation 610-X-7-.06, Alabama Department of Mental Health Residential Community Programs
  - (25) Medications, both prescription and non-prescription, are administered and recorded according to valid orders and in compliance with the Alabama Board of Nursing's Regulation 610-X-7 -.06, ADMH Residential Community Programs and the Nurse Delegation Program.
  - (37) For residential and day services, there is a Medication Assistant Supervisor (MAS) trained RN or LPN as a FT/PT employee or consultant to the provider who is responsible for supervision of delegation of medication assistance to the unlicensed personnel.
  - (38) In residential services, access to on-call MAS Nurse must be available twenty four (24) hours a day, seven (7) days a week.

# <u>MH Division</u>

- 580-2-9-.02 Governing Authority
  - (4) The Board shall assure compliance with the Nurse Delegation Program
- 580-2-13-.03 Mental Illness Program Staff
  - (6) For residential services there shall be a RN or LPN as a FT or PT employee or consultant to the provider who is responsible for supervision of delegation of medication assistance to the unlicensed personnel. Access to an on-call nurse must be available 24 hours a day, 7 days a week. Provider will implement policies and procedures approved by their Board of Directors requiring full compliance with the Alabama Board of Nursing regulation 610-X-7-.06 Alabama Department of Mental Health Residential Community Programs.

# **Substance Abuse Division**

# 580-9-44-.13 Program Description

(24) Pharmacotherapy & Medication Administration. The entity shall develop, maintain and document implantation of written policies and procedures regarding the use, purchase, control, administration and disposal of medication that include a minimum, the following elements:

- (a) Compliance with Regulatory Requirements: The organization shall document compliance with all applicable federal and state laws and regulations regarding the use, purchase, control, administration, disposal, and use of medication including, but not limited to Code of Alabama 1075, Section 334-23-94; Code of Alabama 1975, Section 20-2 -1 through 20-2-93; Federal Controlled Substance Act of 1970; Indigent Drug Program Manual for Mental Health Centers; and Nurse Delegation Act.
- (d) Nurse Delegation: Entities utilizing unlicensed personnel to administer medication to clients shall develop, maintain and document implementation of written policies and procedures to assure compliance with Alabama Board of Nursing Regulations.

Alabama Department of Mental Health 100 North Union Street | Montgomery, AL 36104 www.mh.alabama.gov