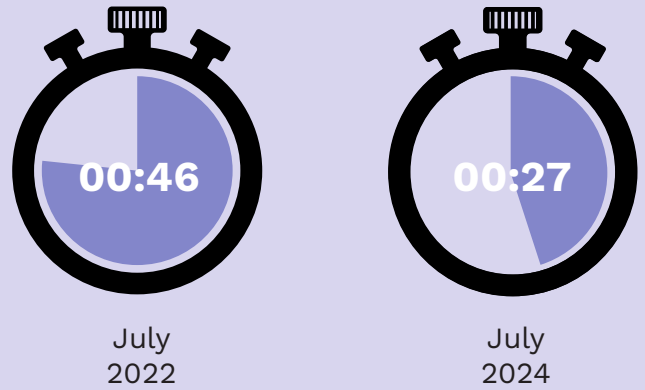


988: Progress Report Cumulative July 2022 - July 2024**Call Center Locations:** AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)
SpectraCare (Dothan) • WellStone (Huntsville)**IN-STATE ANSWER RATE****AVERAGE SPEED TO ANSWER****66,423**

Total # of Calls

11,834

Total # of Chats

99,943

Total # of Contacts

A call, text or chat
to the 988 Suicide &
Crisis Lifeline**21,686**

Total # of Texts