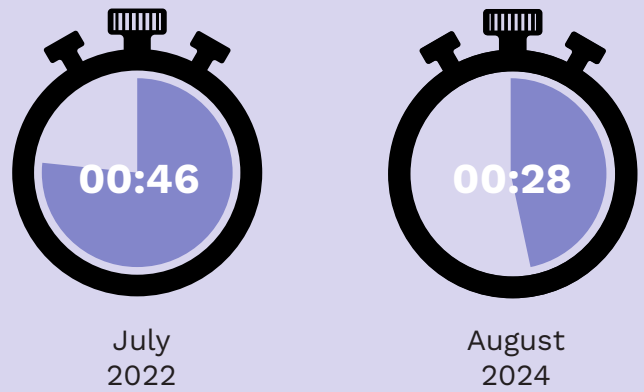


**988: Progress Report Cumulative July 2022 - August 2024****Call Center Locations:** AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)  
SpectraCare (Dothan) • WellStone (Huntsville)**IN-STATE ANSWER RATE****AVERAGE SPEED TO ANSWER****69,091**

Total # of Calls

**12,065**

Total # of Chats

**103,261**

Total # of Contacts

A call, text or chat  
to the 988 Suicide &  
Crisis Lifeline**22,105**

Total # of Texts