



Alabama Department
of Mental Health
connecting mind and wellness

Prospective Community Provider Certification Orientation

PHASE 2

October 23-24, 2024

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Contact Information



Alabama Department of Mental Health
RSA Union Building
100 N. Union Street
P.O. Box 301410
Montgomery, AL 36130-1410

Office of Certification Administration

Fred McCoy, III
(334) 353-9085

fred.mccoy@mh.alabama.gov

Life Safety and Technical Services

Billy Linton, Director
(334) 353-7601

billy.linton@mh.alabama.gov

Nurse Delegation Program

Beverly Jackson, Coordinator
(256)898-2813

beverly.jackson@mh.alabama.gov

Developmental Disabilities—Certification

LaToya Woods, DDD/Provider Network Manager
(334)353-1997

latoya.woods@mh.alabama.gov

Developmental Disabilities—Certification

Fredericka Orange, DDD Certification Director
(334)353-7053

fredericka.orange@mh.alabama.gov

Mental Health and Substance Use Services – Certification

Beth Bergeron, MHSU Certification Director
(334) 242-3969

beth.bergeron@mh.alabama.gov

Prospective Community Provider Certification Orientation

PHASE 2

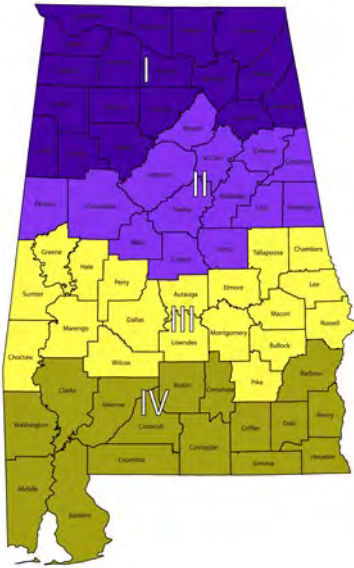
According to Alabama law, any community program providing services to people living with developmental disabilities, mental illnesses, and/or substance use disorders, must be certified by the Alabama Department of Mental Health prior to providing services. To become certified, prospective providers must go through a multi-phase orientation and application process, demonstrating compliance with standards outlined in the [Alabama Administrative Code](#). Prior to attempting certification, prospective providers should read the Administrative Code standards for their respective service areas.

Programs unable to demonstrate the ability to meet the Alabama Administrative Code standards for service, will not be certified. Please keep the following in mind:

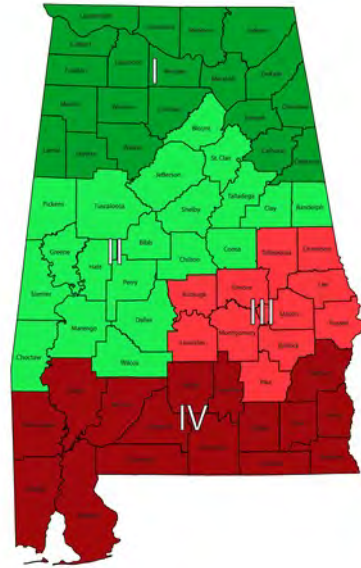
- Completing the Prospective Provider Orientation does not mean your program is certified to provide services. In fact, it is only the first step in the certification process.
- Becoming certified by ADMH does not mean you will obtain referrals or clients for services.
- Becoming certified by ADMH does not mean you will receive funding from ADMH or payment for services.
- Being a licensed business in Alabama is different than being certified. Please go to the [Alabama Secretary of State website](#) to review the requirements for establishing a business.
- Not all services are in high demand across the state. Consider whether the services you would like to provide are needed in your area. Consider community partnerships with other providers and organizations who support people who may need the services you want to provide.

Community Service Regions

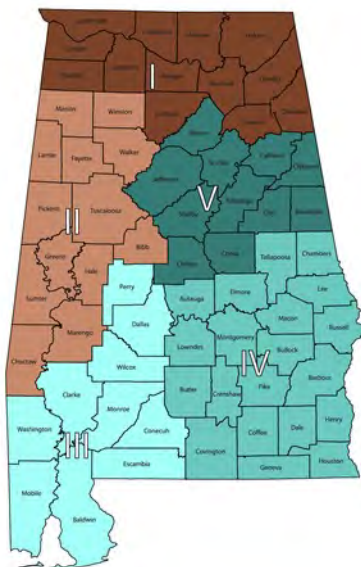
Substance Use Disorder Service Regions



Mental Illness Service Regions



Intellectual/Developmental Disabilities Service Regions



ADMH Mission, Vision, and Values

Mission

Serve · Empower · Support

Vision

Promoting the health and well-being of Alabamians with mental illness, developmental disabilities, and substance use disorders

Values

Honesty, Respect, Selflessness, Communication, Dedication, Integrity, and Collaboration

Provider Directory

For a search tool of providers, visit the ADMH website at:

<https://mh.alabama.gov/providers-search/>

ADMH Administrative Code

You can find links to certification requirements outlined in the Alabama Administrative Code by visiting the ADMH website at:

<https://mh.alabama.gov/certification-administration/>

Office of Certification

The Office of Certification is responsible for certification of all community facilities providing services to ADMH consumers in Alabama.

Responsibilities:

- Maintain database of all certified community programs
- Process applications for certification to appropriate ADMH service division
- Coordinate and schedule comprehensive site visits
- Compile ADMH provider site visit reports and certificates for distribution
- Process community provider plans of action to appropriate ADMH service division and notify community provider of the ADMH service division's decision

Application Process

Please use this email address, applications.oca@mh.alabama.gov to send applications in PDF format. (New provider applications, new executive director, site replacement, change of service, change of occupancy, etc.)

Contact the Office of Certification

Please use this email to correspond with the Office of Certification Administration: contactoca.dmh@mh.alabama.gov. Your email will be answered as quickly as possible.



Use this for reference. A fillable version of this is located on the ADMH Website at <https://mh.alabama.gov/certification-administration/>

Alabama Department of Mental Health
CERTIFICATION APPLICATION
FOR COMMUNITY PROGRAMS PROVIDING MENTAL HEALTH AND/OR
DEVELOPMENTAL DISABILITIES AND/OR SUBSTANCE ABUSE SERVICES

Orientation Number:

New Provider
 Expanded Service/Existing Provider
 New Service/Existing Provider

Applying for Designated Mental Health Facility (DMHF)/Setting: Yes No If yes, please check all that apply:
Non-Hospital Outpatient Commitment Non-Hospital Inpatient Commitment
OR
Currently Certified as DMH/Setting: Yes No

I. APPLICANT

NAME OF AGENCY _____
STREET ADDRESS/PO BOX _____
CITY STATE ZIP CODE _____
TELEPHONE & FAX _____
NAME OF EXECUTIVE DIRECTOR _____

TYPE OF OWNERSHIP:
Non-Profit _____ Profit _____ Public _____
STATUS OF OWNERSHIP:
Individual _____ Corporation _____ Partnership _____
Board President's Mailing Address and/or Email Address
and Names/Titles of Officers

II. SUBAPPLICANT (If Applicable)

NAME _____
STREET ADDRESS/PO BOX _____
CITY COUNTY _____
ZIP CODE _____
TELEPHONE & FAX _____
NAME OF EXECUTIVE DIRECTOR _____

TYPE OF OWNERSHIP:
Non-Profit _____ Profit _____ Public _____
STATUS OF OWNERSHIP:
Individual _____ Corporation _____ Partnership _____
Names/Titles of Officers:

III. FACILITY/SETTING

Specify Name of Facility/Setting to be on the Certificate
STREET ADDRESS _____
CITY COUNTY _____
ZIP CODE _____
TELEPHONE & FAX _____
CONTACT PERSON _____
Executive Director's Email _____

Classification of Facility/Setting:
MH _____ DD _____ SA _____
Type of Facility/Service/Setting:

(e.g. Residential, Day, Outpatient, etc.)
Number of Beds: Certified _____ Total Beds: _____
OR:
Total Occupancy Requested: _____
Application for: New Site _____ Replacement Site _____
(Replacement Site of What Address?) _____
Bed/Occupancy Increase From # _____ to # _____

Use this for reference. A fillable version of this is located on the ADMH Website at <https://mh.alabama.gov/certification-administration/>

Projected Occupancy Date: _____

New Executive Director _____

Clinical Director _____

IV. I hereby certify that all statements made in this application are true and correct to the best of my knowledge. I understand that untruthful/fraudulent information may be cause for denial of my application. No future applications will be considered. Also, I agree to operate said facility/setting in accordance with the Rules and regulations promulgated by the law(s) governing the operation and maintenance of the type of facility/setting for which this application is made.

Executive Director Signature and Date:

Agency:

Address:

Disclaimer:
Programmatic certification and/or life safety (physical facility/setting) certification does not imply that the Department of Mental Health will contract with your program.

Will the home be occupied by persons who require ADA accommodations? Yes _____ No _____

If yes, what type?

FOR DMH USE ONLY

V. APPROVAL OF APPLICATION: (Division)

Authorized Signature: _____

Title: _____

Date: _____

MAIL APPLICATION TO:

DMH Office of Certification Administration

100 N. Union Street, Suite 540

P.O. Box 301410

Montgomery, Alabama 36130-1410

Office of Certification Administration (OCA)



FRED MCCOY, III, DIRECTOR

OCA Staff & Contact Information

Staff

- Fred McCoy, III, Director
- Courtney Pritchett, ASA III

Contact Information

- Fred McCoy, III, Director
Phone: (334) 353-9085
- Courtney Pritchett, ASA, III
Email: Courtney.pritchett@mh.alabama.gov
Phone: (334) 353-9081

OCA Electronic Mailboxes:

- Applications: applicationsoca.dmh@mh.alabama.gov
- General Inquiries: contactoca.dmh@mh.alabama.gov

Mailing Address:

Office of Certification Administration
RSA Union Building
100 N Union Street, Suite 540
P.O. Box 301410
Montgomery, AL 36130-1410



TOPICS OF DISCUSSION

Alabama Administrative Code

§580-3-23-.02	§580-3-23-.04	§580-3-23-.04	§580-3-23-.08(7)	§580-3-23-.10
<p>Statutory Authority</p> <p>Establishes standards for all operations and activities of the State related to the provision of services to persons with mental illness, intellectual or developmental disabilities, and/or substance use</p>	<p>Compliance</p> <ul style="list-style-type: none"> Your entity must first be certified by ADMH to provide care or treatment for individuals receiving mental health, substance use, or intellectual or developmental disabilities services ADMH Certification Staff will monitor compliance with programmatic standards via Site Visits 	<p>Application Process</p> <ul style="list-style-type: none"> Submit application and supplemental docs to OCA within 60 days of expected service implementation OCA Quality Review Electronic CBC request for the Executive Director only App forwarded to MHSU or DD Review for approval \$1,500 Admin Fee Request CSD Site Inspection (DD only) Life Safety Inspection 6-month TOA issued 	<p>Application Process (cont'd)</p> <p>Upon successful completion and compliance with Life Safety standards for operation, the certified site is granted a 6-month Temporary Operating Authority (TOA) followed by a programmatic Site Visit.</p>	<p>Site Visits</p> <ul style="list-style-type: none"> The initial programmatic certification Site Visit is conducted by either MHSU or DD Certification Staff prior to the expiration of the 6-month TOA You may be required to submit additional documents prior to your certification Site Visit Scores of ≥90% will yield a 2-year certification period Scores of ≤89% will yield a 1-year certification period If a provider fails to meet substantial compliance with minimum programmatic standards, a provisional certification status (up to 60 days) may be granted with additional follow-up requirements

Only ORIGINAL and COMPLETED application packets will be forwarded to MHSU or DD.

An application is not considered complete until all information (including supplemental documents) is received and signed/dated by the Executive Director of the applying agency.

Incomplete or incorrect applications will be returned to the provider.

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 New Service/Existing Provider

Applying for Designated Mental Health Facility (DMHF)/Setting: Yes No If yes, please check all that apply:
 Non-Hospital Outpatient Commitment Non-Hospital Inpatient Commitment
 OR
 Currently Certified as DMHF/Setting: Yes No

I. APPLICANT
 TYPE OF OWNERSHIP: Non-Profit Profit Public
 NAME OF AGENCY _____ STATUS OF OWNERSHIP: Individual Corporation Partnership
 STREET ADDRESS/PO BOX _____ Board President's Mailing Address and/or Email Address and Names/Titles of Officers _____
 CITY _____ STATE _____ ZIP CODE _____
 TELEPHONE & FAX _____
 NAME OF EXECUTIVE DIRECTOR _____

II. SUBAPPLICANT (If Applicable)
 TYPE OF OWNERSHIP: Non-Profit Profit Public
 NAME _____ STATUS OF OWNERSHIP: Individual Corporation Partnership
 STREET ADDRESS/PO BOX _____ Names/Titles of Officers _____
 CITY _____ COUNTY _____
 ZIP CODE _____
 TELEPHONE & FAX _____
 NAME OF EXECUTIVE DIRECTOR _____

III. FACILITY/SETTING
 Classification of Facility/Setting: MH DD SA
 Specify Name of Facility/Setting to be on the Certificate _____ Type of Facility/Service/Setting: _____
 STREET ADDRESS _____ (e.g. Residential, Day, Outpatient, etc.)
 CITY _____ COUNTY _____ Number of Beds: Certified _____ Total Beds: _____
 ZIP CODE _____ OR: _____
 TELEPHONE & FAX _____ Total Occupancy Requested: _____
 CONTACT PERSON _____ Application for: New Site Replacement Site
 (Replacement Site of What Address?) _____
 (Replacement Site of What Address?) _____

Alabama Department of Mental Health
CERTIFICATION APPLICATION
 FOR COMMUNITY PROGRAMS PROVIDING MENTAL HEALTH AND/OR DEVELOPMENTAL DISABILITIES AND/OR SUBSTANCE ABUSE SERVICES

Orientation Number:
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 CONTACT PERSON _____ Application for: New Site Replacement Site
 (Replacement Site of What Address?) _____
 (Replacement Site of What Address?) _____

Executive Director's Email _____

IV. I hereby certify that all statements made in this application are true and correct to the best of my knowledge. I understand that untruthful/fraudulent information may cause for denial of my application. No future applications will be considered. Also, I agree to operate said facility/setting in accordance with the Rules and regulations promulgated by the law(s) governing the operation and maintenance of the type of facility/setting for which this application is made.

Executive Director Signature and Date:

Agency:

Address:

Disclaimer:
 Programmatic certification and/or life safety (physical facility/setting) certification does not imply that the Department of Mental Health will contract with your program.

Projected Occupancy Date: _____

New Executive Director: _____

Clinical Director: _____

Will the home be occupied by persons who require ADA accommodations? Yes No

If yes, what type? _____

FOR DMH USE ONLY

V. APPROVAL OF APPLICATION: (Division)

Authorized Signature: _____

Title: _____

Date: _____

MAIL APPLICATION TO:
 DMH Office of Certification Administration
 100 N. Union Street, Suite 540
 P.O. Box 301410
 Montgomery, Alabama 36130-1410

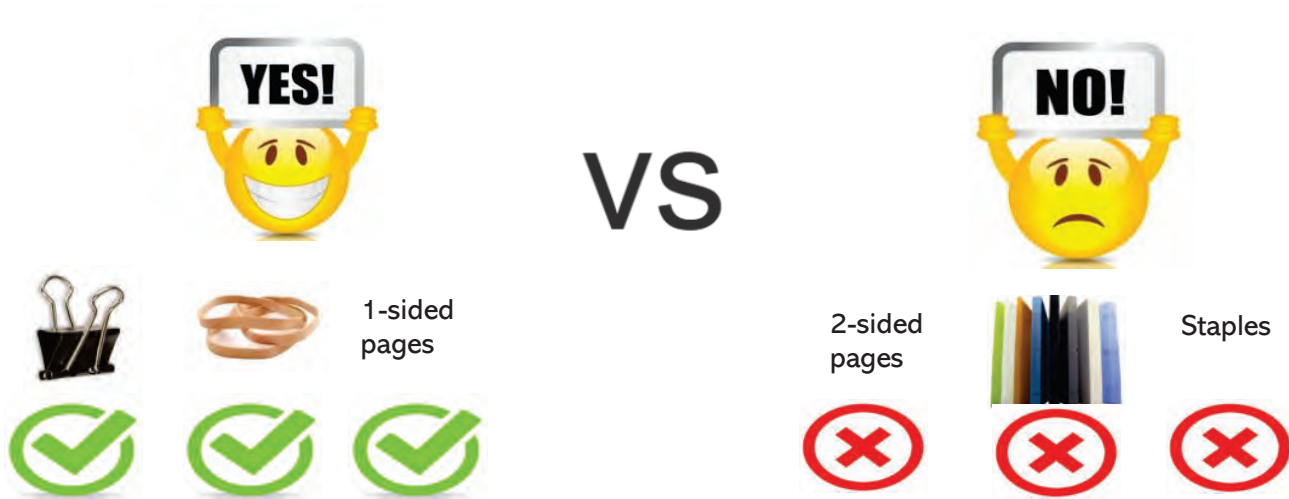
Required DD Supplemental Documents

- Copy of transcript & diploma as proof of degree
- 5 years' experience with service provision to ID population (Executive Director/Owner/Operator)
- Articles of Incorporation/Articles of Organization
- Board Bylaws/LLC Operating Agreement
- Board/Executive Committee minutes for the past year
- Documentation indicating at least a 90-day cash reserve
- Fiscal Policy (organizational fiscal practices, covers at least accounting guidelines, risk control, financial planning, financial reporting, revenue and expenditures, and asset management)
- Operational Budget
- Organizational Chart
- Curriculum vitae (resume) of the Executive Director
- Copy of the program policies and procedures
- Description of the primary geographic area to be served
- Quality Improvement Plan
- Copy of the individual rights policies and procedures
- Emergency Crisis Response Plan
- Written description of each program for which certification is requested
- Curriculum vitae (resume) of the Clinical Director, Program Coordinators, Directors, Supervisors, Qualified Intellectual Disabilities Professional (QIDP)
- Copy of staff training required prior to staff working with individual receiving services
- Copy of staffing pattern for services to be provided
- Prospective Provider Certificate of Attendance
- New Provider HCBS Compliance Agreement (signed)

REQUIRED MHSU SUPPLEMENTAL DOCUMENTS

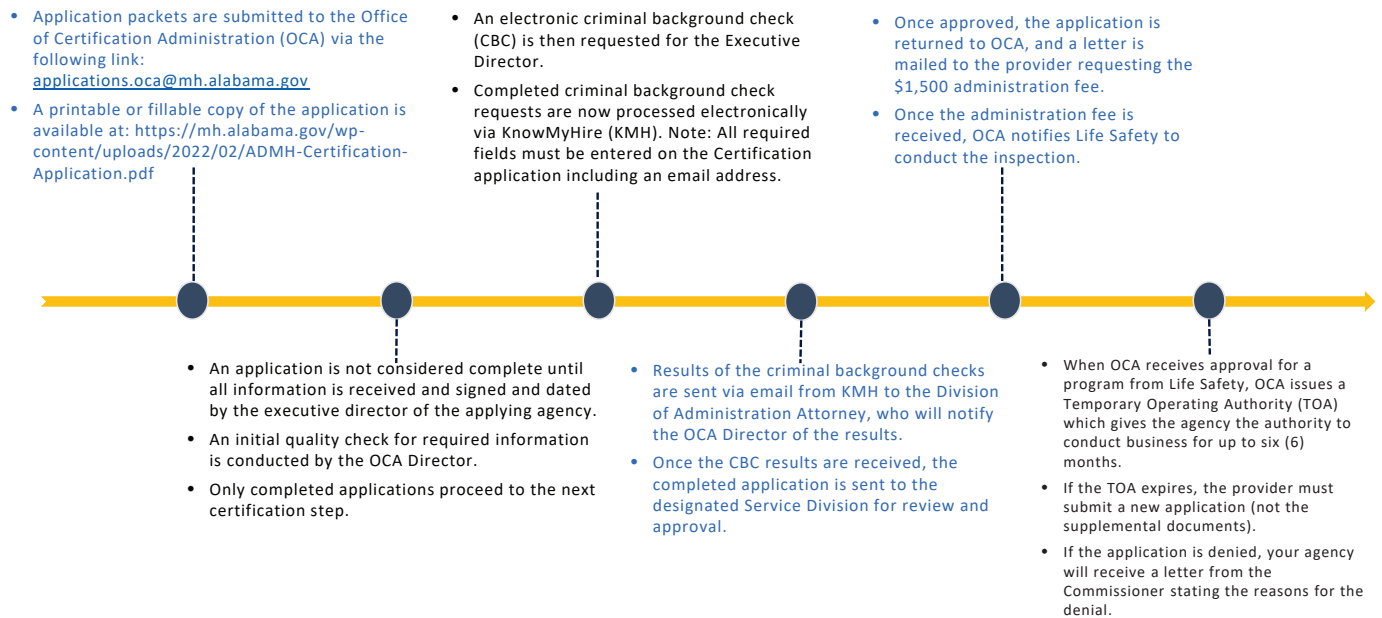
- Articles of Incorporation
- Bylaws
- Governing Body/Board of Directors duties/responsibility & list of Board Members
- Governing Body/Board of Directors Meeting Minutes
- Organizational Chart (depicting lines of supervision)
- Executive Director (all required documents must be attached and meet qualifications per Administrative Code 580-2-20)
 - Resume
 - Transcripts
 - Job Description
 - Copy of any licensure/certification
- Clinical Director (all required documents must be attached and meet qualifications per Administrative Code 580-2-20 [If you do not have a Clinical Director identified at the time of application, you must submit an ADMH Certification Application along with all required documents prior to initiating services with a TOA])
 - Resume
 - Transcripts
 - Job Description
 - Copy of licensure/certification
- Agency Policy and Procedure Manual (must be include with the application and meet the Administrative Code)
- ADMH Application and Program Description for each service and/or level of care the agency is applying to provide

Application Submission



Please *do not* submit the application packet in a binder of any sort. Use binder clips or rubber bands. **No two sided or legal sized documents will be accepted.**

Application Process



1. Application approval **does not** constitute certification or contracting. It is only the approval to begin the certification process.
2. Becoming certified **does not** mean that you will automatically receive funding from ADMH or Medicaid.
3. **You** are responsible for your funding source.
4. Attending this orientation **does not** mean that you are a certified provider. You will only receive a **certificate of attendance** which will expire in **one year** from the date of attendance.
5. **DO NOT** rent or buy a house, building, or apartment.
6. It is **your** responsibility to read and follow the directions that you have received today and submit the correct information.



§580-3-23-.10

Site Visits

- The initial programmatic certification Site Visit is conducted by either MHSU or DD Certification Staff prior to the expiration of the 6-month TOA
- You may be required to submit additional documents prior to your certification Site Visit
- Scores of $\geq 90\%$ will yield a 2-year certification period
- Scores of $\leq 89\%$ will yield a 1-year certification period
- If a provider fails to meet substantial compliance with minimum programmatic standards, a provisional certification status (up to 60 days) may be granted with additional follow-up requirements

Certification Certificates

Degree of compliance based on a 100% score	
SCORE	RECOMMENDATION
90 – 100%	2-Year Certification
80 – 89%	1-Year Certification
79 – 0 %	1 to 60-day Provisional Certification

Agency Specific

- Community Mental Health Center
- Mental Health Service Provider
- Intellectual/Developmental Disability Service Provider
- Substance Use Service Provider

Location/Site/Service Specific

- Community Residential Facility
- Day Service Site
- Support Coordination
- Hourly Services

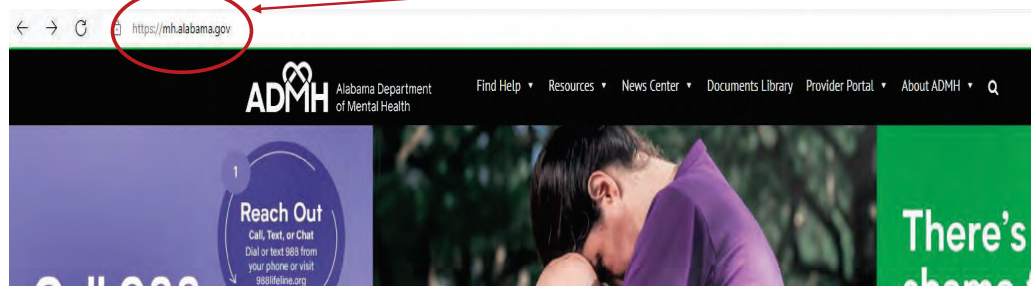
Certificates must be displayed in certified sites. If there is no physical facility, the certificate should be displayed in the agency's main office.



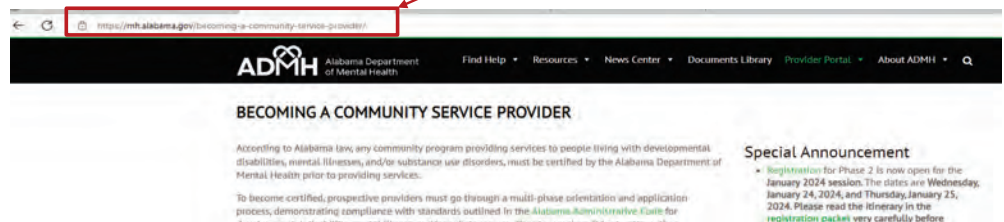
The certificate that you receive at the Prospective Community Provider Orientation **does not mean that you are certified. It is only a certificate of attendance.**

Certification Resources

The ADMH web page is located at www.mh.alabama.gov



The Provider Portal is located at <https://mh.alabama.gov/becoming-a-community-service-provider/>



The Office of Certification Administration webpage is located at <https://mh.alabama.gov/division-of-administration/certification-administration/>

RESOURCES: ALABAMA ADMINISTRATIVE CODE

The Alabama Department of Mental Health Administrative Code is located at <https://admincode.legislature.state.al.us/administrative-code/580>

- Certification Administration – Read Chapters in the 580-3 Series
- Mental Health – Read Chapters in the 580-2 Series
- Developmental/Intellectual Disabilities – Read Chapters in the 580-5 Series
- Substance Use Disorders – Read Chapters in the 580-9 Series

Life Safety and Technical Services

Many federal, state and local regulations and standards have to be met by the programs that provide services to persons with intellectual disabilities, mental illness, or substance abuse problems and varying mental health needs. None are more important than those contained within the National Fire Protection Association (NFPA) Life Safety Code. This is a set of fire protection requirements designed to provide a reasonable degree of safety from fire. It covers construction, protection, and operational features designed to provide safety from fire, smoke, and panic. The code is revised periodically and is a publication of National Fire Protection Association (NFPA), which was founded in 1896 to promote the science and improve the methods of fire protection.

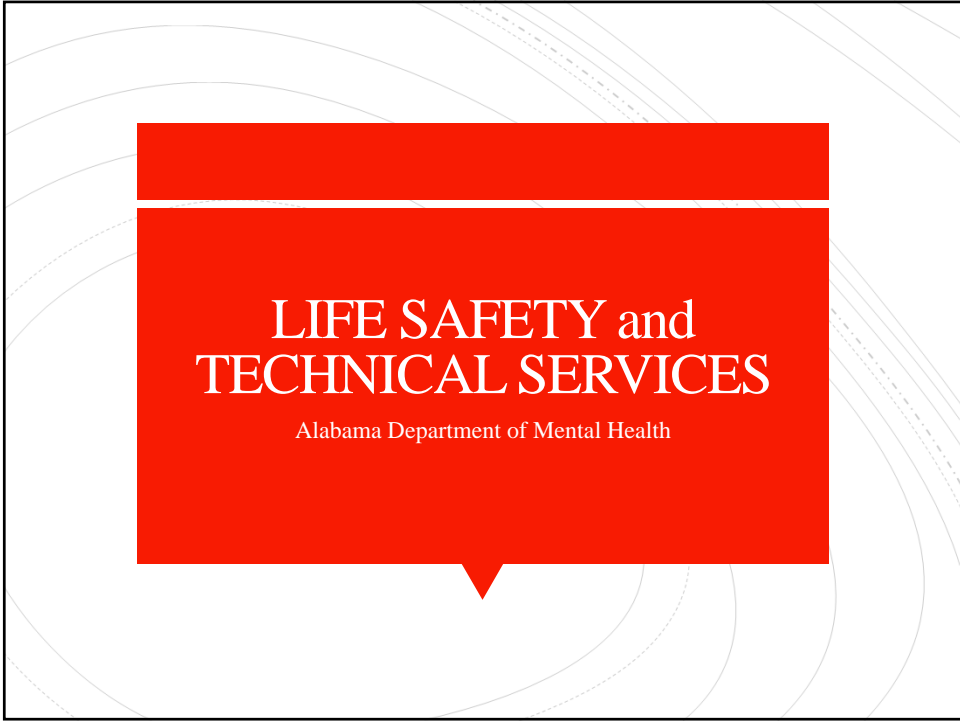
Life Safety & Technical Services is responsible for life safety inspections of all community facilities used for providing services to DMH consumers in Alabama. The office is responsible for achieving compliance with the life safety standards and also for conducting initial, routine, and complaint inspections in all ADMH community facilities.

Life Safety & Technical Services provides technical assistance for code compliance for all renovations or new construction projects for facilities that are already certified or will be seeking certification from the department. Also, the office provides technical assistance to our department's state-operated facilities. The office reviews plans and specifications from architects for construction or renovation projects and responds accordingly.

COMMON LINKS TO THE OFFICES OF CERTIFICATION ADMINISTRATION AND LIFE SAFETY/TECHNICAL SERVICES INCLUDE THE FOLLOWING:

- View DMH Minimum Standards for Physical Facilities (Chapter 580-3-22) <https://mh.alabama.gov/certification-administration/>
- View National Fire Protection Association Life Safety Code at www.nfpa.org





1



2

Life Safety Objectives

- Health, Safety, and Welfare of the consumers we serve
- Compliance with state, national, and federal codes
- Provide general guidance for life safety requirements and compliance
- Report issues that may be a possible threat to the life safety, health, and welfare of the consumers we serve

3

Basis of Life Safety Inspections

- Life Safety and Fire Safety Maintenance
- Accessibility and Proper Egress
- Property Maintenance
- Sanitation

- Code basis for new Life Safety Standards:
- 2021 (IBC) International Building Code
- 2021 (NFPA) National Fire Protection Association
- (2010 ADA) Americans with Disabilities Act

4



Code of Alabama 1975, 34-2-32

- (c) The services of a registered architect shall be required on all buildings except those hereinabove exempted and no official of this state or of any city, town, or county herein charged with the enforcement of laws, ordinances, or regulations relating to the construction or alteration of buildings, shall accept or approve any plans or specifications that are not so prepared.
- Full size architectural Life Safety plans (24x36, 30x42) are required to be sent to the office of Life Safety and Technical Services prior to the facility approval for certification. The required plans shall be sent to the address shown:

5



Required Architectural Plans Submittal

Office of Life Safety & Technical Services
Suite 540
100 North Union Street
Montgomery, Alabama 36130-1410

6



Life Safety

- Exposed wiring
- Water temperature exceeding 120° F
- Overloaded circuits
- Flammable liquids stored inside facility
- Open flame devices
- Lack of safe electrical devices near water
- Fire drills

7

Fire Exit Drill Requirements

Alabama Department of Mental Health Life Safety Standards 880-3-22

- Unannounced fire drills shall be conducted on a monthly basis with one drill per quarter conducted during periods when the residents are most vulnerable. (between the hours of 10:00 pm and 5:00 am)
- Fire drills shall be conducted by initiating the fire safety equipment, emphasizing orderly evacuation and amount of time required for the evacuate the facility.
- A signed log of fire exit drills containing, date, time of day, number of participants, and the time taken to evacuate shall be kept at each location for review during the Life Safety inspection.

8

Fire Safety Maintenance

Current fire alarm system inspected and tagged annually

Tagged fire extinguishers

Annual sprinkler system inspected and tagged annually

ANSUL system inspected and tagged annually

Operable electric smoke detectors



9

Accessibility (2010 Americans with Disabilities Act)

Handicap ramps and door widths

Handicap toilets, i.e., grab bars, toilet heights etc.

Handicap hardware

Audible/Visual fire alarms



10

Egress (Exits)

- Unobstructed path to exits
- Emergency lighting
- No locked exit doors
- Adequate window sizes in residential bedrooms (Minimum 5.7 Square Feet of clear opening required). Minimum 20" width, minimum 24" height.



11

Maintenance

- Water leaks, roof or plumbing
- Rotted wood
- Lawn maintenance
- Damaged wall, floors and ceilings



12

Sanitation

- No open sewerage or sewerage backup in the facility
- Lids on all trash cans in kitchen area
- Proper control of insects and rodents
- Proper food storage and food preparation





13

Life Safety Deficiencies:

<p>■ Category “A” 24 Hour Correction period</p> <ul style="list-style-type: none"> ■ Fire alarm system showing trouble, silenced or out of service. ■ Automatic sprinkler system out of service. ■ No water supply in house. ■ Hot water temperature exceeding 120°F. ■ No electrical service. ■ No heat or A/C causing unacceptable temperatures ■ Sewerage back up in house or yard. ■ Loss of structure or roof. ■ Gas leakage 	<p>■ Category “B” 10 Day Correction period</p> <ul style="list-style-type: none"> ■ Fire alarm system not serviced and tagged for the current year. ■ Automatic sprinkler system not serviced and tagged for the current year. ■ Non-approved type gas / electric space heaters cited as deficiencies and not removed.
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Failure to comply may result in Decertification.

14

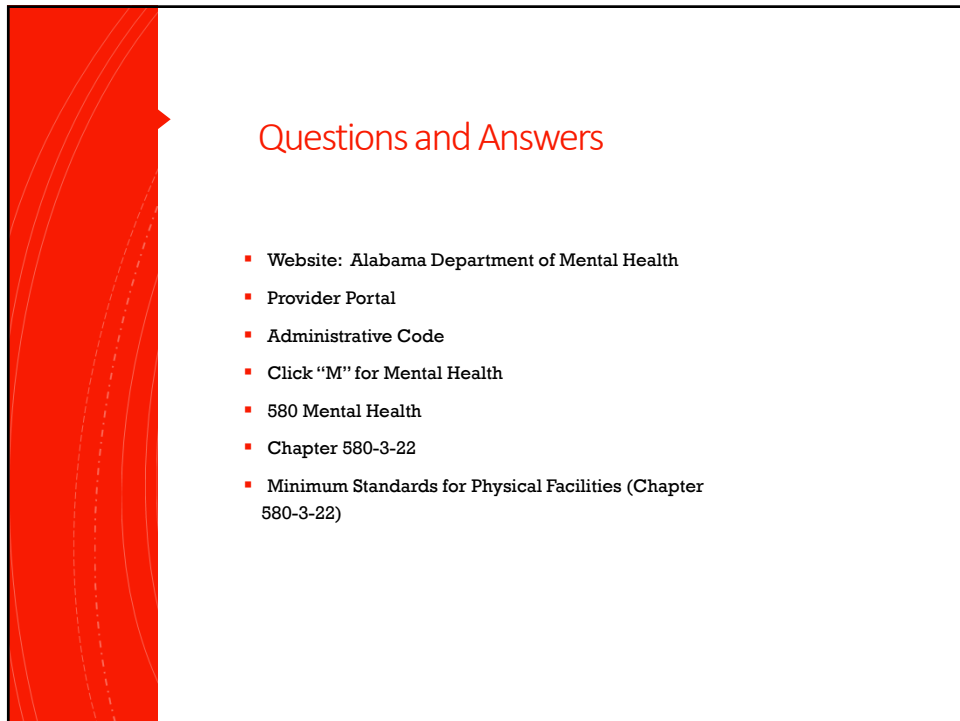


Scheduling a Life Safety Inspection

Life Safety inspections are scheduled based on a first come first served basis in most cases.

- Life Inspections are only scheduled after an approved application is received from the Certification Division.
- After an approved application is received from Certification, a Life Safety Inspector will contact the provider to schedule an appointment. **Don't call us, we'll call you!!**
- Once the inspection has been conducted a report is sent to the provider with any corrections or additional requirements needed for the facility to be considered code compliant.
- All corrections are expected to be completed within 6 months of the initial inspection, if not the application will have to be resubmitted and a new inspection will be required.

15



Questions and Answers

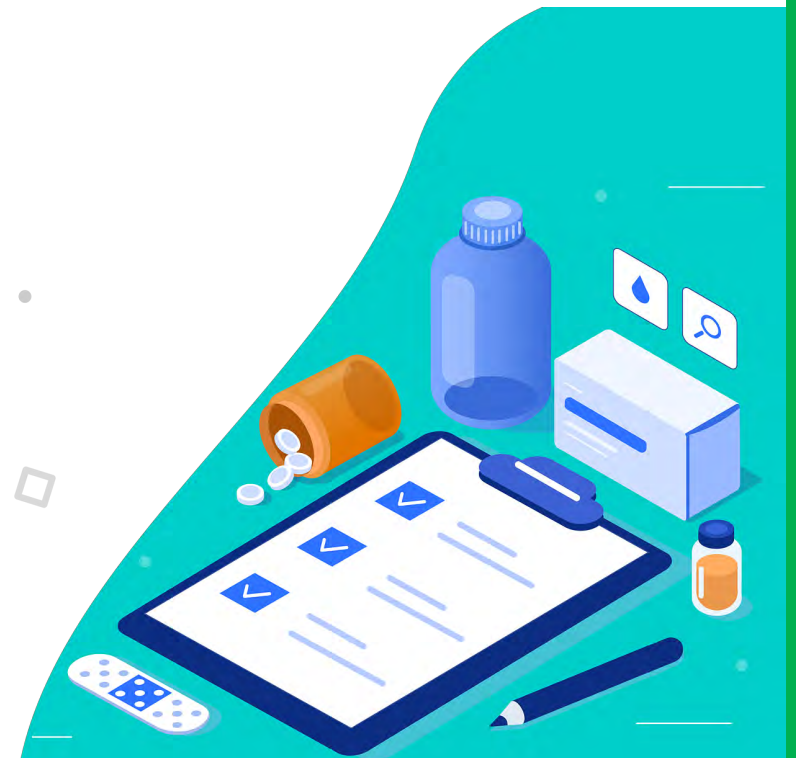
- Website: Alabama Department of Mental Health
- Provider Portal
- Administrative Code
- Click "M" for Mental Health
- 580 Mental Health
- Chapter 580-3-22
- Minimum Standards for Physical Facilities (Chapter 580-3-22)

16

Nurse Delegation Program

The Nurse Delegation Program (NDP) is designed to assure that all programs certified by the Alabama Department of Mental Health (ADMH) are compliant with the Alabama Nurse Practice Act, which states, “it shall be unlawful for any persons not licensed under the provisions hereof to practice or offer to practice professional or practical nursing, for compensation, in this state”. The Alabama Board of Nursing Regulations (also called the Nursing Standards of Practice) direct how nurses who work in agencies certified by the Alabama Department of Mental Health may delegate specific limited nursing tasks in specific situations.

The NDP applies to all programs that are certified by ADMH that assist with medications and other nursing tasks, to persons with serious mental illness, developmental disabilities/ intellectual disabilities, or substance use disorders.





Alabama Department
of Mental Health
"Uniting mind and we"

THE NURSE DELEGATION PROGRAM

1

What is the Nurse Delegation Program?

The Nurse Delegation Program (NDP) was developed by the **Alabama Department of Mental Health (ADMH)**, with guidance from the **Alabama Board of Nursing (ABN)**.

- The collaboration of these two agencies resulted in changes to the **ABN Regulations (also called "Standards of Nursing Practice")**.
- These changes in ABN Regulations allow non-licensed persons to assist with medication administration and other nursing tasks in residential programs, day programs, and other community extensions **regulated by ADMH**.



2



Some Other NDP tasks.....

Examples of nursing tasks that may be delegated:

- Medication Administration
- Vital signs
- Intake and output
- Use of glucometer and other medical equipment
- Emergency management of seizures, breathing problems, choking, allergic reactions, etc...
- Carrying out the nursing plan of care as directed

3

NDP

The Nurse Delegation Program defines the authority and **responsibility for agencies and nurses** related to the delegation of **nursing tasks** in ADMH-certified programs.

NDP provides the necessary education, information, and guidance to **Agencies and Nurses** on state regulations so they can operate **legally** and **safely** within state and federal Laws.



What is NDP?

The NDP is managed by the ADMH in conjunction with the ABN to help ensure that everyone who receive services from ADMH certified programs receives the best possible nursing care.

NDP IS A **NURSE** DRIVEN PROGRAM

The licensed nurse is responsible and accountable for all nursing care and the outcome related to that care.

5

Why NDP?

It's the Law

Code of AL (1975) 34-21-20

*Any person practicing or offering to practice professional/practical nursing in AL for **compensation** shall be required to submit evidence that he/she is qualified so to practice and **shall be licensed**. It shall be **unlawful for any person not licensed** to practice or offer to practice professional/practical nursing for **compensation** in this State.*



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Why NDP?



Code of AL (1975) 34-21-26

The practice of professional/practical **nursing by any person who has not been issued a license** or whose license has been suspended, revoked or has expired, is hereby declared to be inimical to the public welfare and to **constitute a public nuisance**.

The ABN may apply to any court of competent jurisdiction for an injunction (ban/stop order) to enjoin (order/instruct) any person from practicing professional/practical nursing who has not been issued a license.

7

Regulations

The AL Board of Pharmacy (ABP) and the AL Board of Nursing (ABN) direct and control the

Medication:

- Packaging
- Storage and
- Administration



8

Alabama Board of Pharmacy

The Alabama Board of Pharmacy has regulations regarding medication labeling, identification, packaging and storage that must be followed as well. The ABP has the power to bring legal actions against violators of these laws.

Code of AL (1975) 34-23-12

When it appears to the board (AL Board of Pharmacy) that ***any person who is not licensed under the provision of this chapter*** is violating any of the provisions of this chapter, the board may in its own name ***bring an action in the circuit court*** for any injunction ^(ban/order) and said court of this state may enjoin ^(order/instruct) any person from violating the provisions of this chapter regardless of whether proceedings have been or may be instituted before the board or whether criminal proceedings have been or may be instituted.

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Why NDP?

Services or Programs regulated by ADMH must comply with not only ***ADMH regulations***, but also ***regulations of the ABN and ABP*** with respect to their guidelines for the ***handling and administration of medications and other nursing tasks.***

NDP is a program that pulls all these rules and regulations pertaining to medications and nursing tasks into one place for Agencies and nurses.

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Why NDP?

Programs regulated (certified) by ADMH must comply with not only **ADMH regulations**, but also **regulations of the ABN and ABP** with respect to their guidelines for the **handling and administration of medications and other nursing tasks.**

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Why NDP?

ADMH Certified Programs are required to maintain full compliance with ABN Regulation 610-X-7.06 while operating under guidelines according to their perspective Division

Division of Developmental/Intellectual Disabilities

(580-5-33)

And

Division of Mental Health/**Substance Use Services**

(580-2-9)

(580-9-44)



12

There are Four Components of the NDP

1. Administrative/Agency Requirements
2. Education and Training
3. Quality Assurance
4. Certification Compliance



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The First Requirement

The Administration or Agency Requirements **include but are not limited to:**

- Providing sufficient resources including appropriate staff mix
 - **Providing the depth and flexibility of licensed nurses to assure the loss of a licensed nurse is covered within the organization**
 - Not using the local ER/Urgent Cares as a backup for licensed nurses
- Providing needed equipment and supplies
- Development and implementation of NDP-related policies and procedures, approved by **the agency's Board of Directors**
- Development of position descriptions for licensed nurses and unlicensed workers in accordance with NDP guidelines and ABN Regulations
- Full compliance with all components of the NDP
 - Administrative/Agency Requirements
 - Educational
 - Quality Assurance
 - Certification Compliance

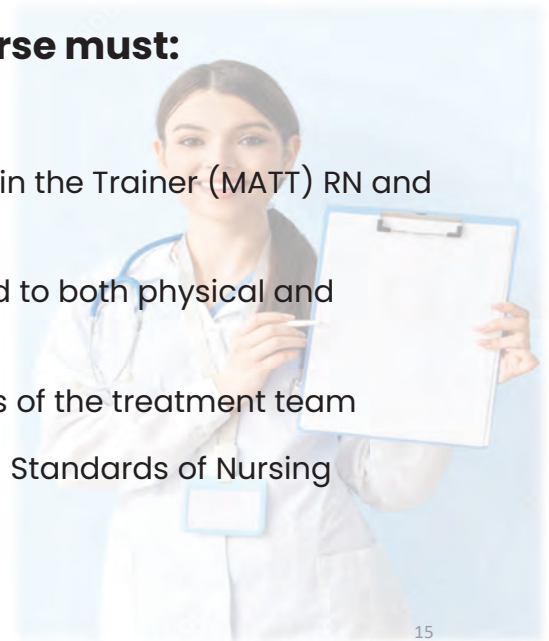


14

The Second Requirement is staff Education and Training

A Medication Assistant Supervising (MAS) Nurse must:

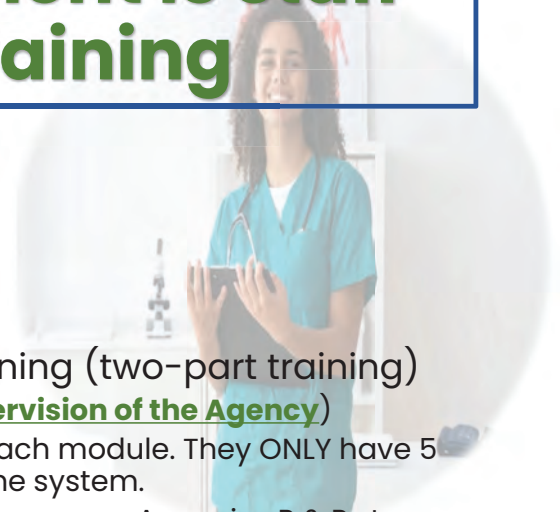
- Be an RN/LPN in good standing with the ABN
- Attend MAS Training taught by a Medication Assistant Train the Trainer (MATT) RN and pass a competency exam
- Attend a four-hour MAS Update every two years
- Understand disease and symptoms management related to both physical and mental disorders
- Be a part of the Treatment Team
- Be able to teach and supervise MACs and other members of the treatment team
- Practice according to the Nurse Practice Act and the ABN Standards of Nursing Practice
- Practice within the NDP guidelines (MAS Nurse Manual)



The Second Requirement is staff Education and Training

A MAC Worker must:

- Have a high school diploma or GED
- Be 18 years of age or older
- Successfully complete the approved MAC Training (two-part training)
 - MAC I – Online 6 module (Completed under the **supervision of the Agency**)
 - MAC workers must pass a competency exam after each module. They **ONLY** have 5 attempts per module before they are locked out of the system.
 - MAC II – Face-to-face by a MAS RN/LPN – The MAS Nurse uses Agencies P & Ps to educate MAC on the NDP operations within the facility.
- MACs must also satisfactorily demonstrate the practical skills required by the agency to show competency



The Third Is Quality Assurance

- Agencies are **required** to submit data for annual ABN Report (Due by June 1 each year) **[ABN 610-X-7-.06(8)]**
- Agencies are required to report ALL Medication Errors electronically according to the ADMH Divisional IPMS Operational Guidelines and the Alabama Board of Nursing regulations **[ABN 610-X-7-.06(8) (h)]**
- Agencies are required to **track, identify** and **implement** a quality improvement plan for medication errors and any reoccurring health condition **[ABN 610-X-7-.06(8) (i)]**

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The Fourth Is Compliance

The ADMH certification process requires **certification surveyors** to assess for compliance with the Nurse Delegation Program.

- This includes the requirements documented in the MAS Nurse Manual and ABN regulation **610-X-7-.06**
- Required assessments and documentation for the people served
- Documentation of training and supervision of MAC workers
 - Certification Score Sheets are located on the ADMH website under Documents Library
- MACs must have **24/7 direct** access to a MAS nurse

Noncompliance can result in **provisional** certification or **decertification** of the agency.

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NDP Guidelines
are developed from State &
Federal Regulations related
to Community Health Care,
Medication administration
and accountability.

19

Alabama Administrative Code ABN Regulation 610-X-7-.06

- 1) *ADMH shall train licensed nurses by the ADMH approved nurse delegation program: NDP and the Medication Administration Supervisor (MAS). **Licensed nurses who are MAS trained are accountable and responsible for the outcome of the delegated nursing care delivered by unlicensed mental health workers to residents in the residential community mental health settings.***
- 2) *Licensed nurses who provide nursing care in residential community mental health settings and community extensions including day habilitation programs, **may delegate specific limited tasks to designated unlicensed assistive personnel.***
- 3) *The **MAS RN** is responsible and accountable for the completion of a **comprehensive assessment and evaluation of patients' nursing care needs.***
 - i. *The **MAS LPN may initiate** and document data elements of the comprehensive assessment*
 - ii. *The outcome of **the comprehensive assessment shall determine the tasks that may be safely performed by the unlicensed assistive personnel** in residential community mental health settings. The focused assessment after the completion of comprehensive assessment may also identify tasks that may be delegated.*
 - iii. *The **nursing tasks delegated by the MAS LPN shall be based on the resident's needs as documented in the comprehensive and/or focused assessment.** The comprehensive assessment shall be reviewed annually or in the event of a health status change.*



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Alabama Administrative Code ABN Regulation 610-X-7-.06

4) The specific delegated tasks **shall not** require the exercise of independent nursing judgment or intervention.

Specific tasks that require independent nursing judgment or intervention that shall not be delegated include, but are not limited to:

- a) catheterization, clean or sterile
- b) Administration of injectable meds, except premeasure auto injectable meds for anaphylaxis and opioid-related drug overdose.
- c) Calculation of med dosages
- d) Tracheotomy care, including suctioning
- e) Gastric tube insertion, replacement or feedings
- f) Invasive procedures or techniques
- g) Sterile procedures
- h) Ventilator care
- i) Receipt of verbal or telephone orders from a licensed prescriber.

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Alabama Administrative Code ABN Regulation 610-X-7-.06

5) The task of assisting with the delivery of **prescribed** eye, ear, nose, oral, topical, inhalant, rectal or vaginal meds may be delegated to a mental health workers by the MAS trained licensed nurse only when the following conditions are met:

- Completion of MAC I
- Completion of MAC II
- Completion of the Skills Checklist



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Alabama Administrative Code ABN Regulation 610-X-7-.06

MAS Nurse Right

7) The MAS RN/LPN delegating the task may, ***at any time***, suspend or withdraw the delegation of specific tasks to mental health workers.

- MACs complete nursing tasks as an extension of the nurse. They **work under the license of the nurse**. If a Nurse determines that a worker cannot be a MAC Worker, the nurse can remove the delegation.
- Only **a MAS nurse can delegate nursing tasks to a MAC Worker**.



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Alabama Administrative Code ABN Regulation 610-X-7-.06(8)

- The ABN agreed to allow the ADMH to have a delegation program provided the department submit information to the ABN annually.
- Each Year on April 1 a letter with a link goes out to all the Providers.
- The information gathered in the link consists of :
 - a) Total # of community programs certified by ADMH
 - b) Total # of community programs certified by ADMH that participate in NDP
 - c) Total # of residents served in programs certified by ADMH that participate in the NDP
 - d) # MAS trained RNs
 - e) # MAS trained LPNs
 - f) # MAC Workers currently participating
 - g) # MAC Workers trained during reporting period (April 1 to April 1)
 - h) Total # of medication errors in each category listed below:
 - Wrong person (This is collected through the Therap system)
 - Wrong med
 - Wrong dose
 - Wrong time/day
 - Wrong route
 - Wrong purpose
 - No documentation
 - i) Identify and implement a quality improvement plan for medication errors

Completion of this form is a requirement of ADMH and part of the certification process

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MAS Nurse Responsibilities

Nursing responsibilities include but are not limited to the following:

- **Comply** with the **Alabama Nurse Practice Act**, ABN Regulations & Scope of Practice
- Comply with **ADMH Regulations** and **NDP Guidelines**
- Provide direct an indirect supervision to the MAC Workers as required
- **Collaborate** with the persons' health care providers in the agency and in the community setting
- Complete the required **documentation** for the people cared for and the MAC Workers

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Alabama Administrative Code ABN Regulation 610-X-6-.01

19) Direct Supervision

Responsible licensed nurse **physically present** in facility and readily accessible to designate or prescribe a course of action or to give procedural guidance, direction, and periodic evaluation.

NDP Example: MAS RN Assessment, Annual MAC supervision, MAC Education

20) Indirect Supervision

Responsible licensed nurse is **available** for periodic inspection and evaluation through **physical presence, electronic or telephonic communication** for direction, consultation and Collaboration.

NDP Example: Nurse available for call 24/7, written education on new medications

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Alabama Administrative Code ABN Regulation 610-X-6-.05

Practice of Practical Nursing

- 1) The practice of practical nursing includes, but is not limited to:
 - g) Provision of care **UNDER** the direction of a **RN, physician**, or dentist **who considers the following elements:**
 - (i) Evaluation of knowledge, skills and experience of the LPN
 - (ii) Complexity of the assigned tasks
 - (iii) Health status of the patient

NDP guidelines require the MAS LPN to be supervised by a MAS RN.

A physician or dentist would have to be MAS trained in order to be able to evaluate knowledge of NDP.

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Alabama Administrative Code ABN Regulation 610-X-6

Documentation

- a) The standards for documentation of nursing care provided by RN/LPNs are based on principles of documentation regardless of the documentation format.
- b) Documentation of nursing care shall be:
 - a) Legible
 - b) Accurate
 - c) Complete
 - d) Timely



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NDP! Is it right for you ?

- Agencies **do not** have to participate in **NDP**.
- Agencies that **do not** use **unlicensed workers** (MAC) to assist with Nursing tasks (medications) **is not** required to participate in NDP
- **ADMH NDP** training & delegation applies to agencies certified by ADMH only



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NDP! Things to know



ALL the people served through the ADMH waiver whether it is residential, dayhab, respite, shall be assessed for the ability to self medicate by a MAS RN/LPN upon admission to program.

If they cannot self-medicate:

They shall be assisted by a MAC Worker who is trained and supervised by a MAS Nurse or they may have medications administered by a licensed nurse

The ***assessment shall be documented at least annually in the person's clinical record***

The people served in community programs have the right to self medicate if they can and choose to.

30

NDP! Things to know

In ADMH certified facilities

- **ALL** medication is documented. The agency policy should define the procedure.
- **ALL** medications shall be secured by the agency according to NDP guidelines and State/Federal Laws.



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NDP! Things to know

- **ALL** unlicensed workers employed by ADMH certified providers, **who assist with medication** (regardless of location) shall be MAC trained and supervised by a MAS RN/LPN.
- NDP can be used in providing nursing services to agencies certified by ADMH that serve the Mental Illness, Intellectually Disabled, & Substance Use population.

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Things to know

Agencies decide the services they will provide.

Again....

Participation in NDP is the agency **choice**. If the agency does not use unlicensed workers for nursing duties, NDP is NOT needed

A licensed nurse does not have to be trained as a MAS nurse to administer medication

*A MAS Nurse is trained to **delegate**, and **supervise** nursing duties to unlicensed workers*



CHOICE

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Visit the NDP page located under the Provider Portal on the ADMH website!!!



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ALABAMA BOARD OF NURSING REGULATION
610-X-7-.06 Alabama Department of Mental Health Residential Community Programs

This regulation is the foundation for the Nurse Delegation Program (NDP)

- (1) Alabama Department of Mental Health (ADMH) shall train licensed nurses by the ADMH approved nurse delegation program(s): NDP and Medication Administration Supervisor (MAS). Licensed nurse who are MAS trained are accountable and responsible for the outcome of the delegated nursing care delivered by unlicensed mental health worker to residents in the residential community mental health settings.
- (2) Licensed nurses who provide nursing care in the residential community mental health setting and the community extensions, including day habilitation programs, may delegate specific limited tasks to designated unlicensed assistive personnel.
- (3) The MAS registered nurse is responsible and accountable for the completion of a comprehensive assessment and evaluation of patients' nursing care needs.
 - (a) The licensed practical nurse may initiate and document data elements of the comprehensive assessment.
 - (b) The outcome of the comprehensive assessment shall determine the tasks that may safely be performed by the unlicensed assistive personnel in residential community mental health settings. The focused assessment after the completion of the comprehensive assessment may also identify tasks that may be delegated.
 - (c) The nursing tasks delegated by the MAS licensed nurse shall be based on the residents' needs, as documented in the comprehensive and/or focused assessment. The comprehensive assessment shall be reviewed annually, or in the event of a health status change.
- (4) The specific delegated tasks **shall not** require the exercise of independent nursing judgment or intervention. Specific tasks that require independent nursing judgment or intervention that shall not be delegated include, but are not limited to:
 - (a) Catheterization, clean or sterile
 - (b) Administration of injectable medications, with the exception of premeasured auto injectable medications for anaphylaxis and opioid- related drug overdose.
 - (c) Calculation of medication dosages, other than measuring a prescribed amount of liquid medication or breaking a scored tablet.
 - (d) Tracheotomy care, including suctioning
 - (e) Gastric tube insertion, replacement or feedings
 - (f) Invasive procedures or techniques
 - (g) Sterile procedures
 - (h) Ventilator care
 - (i) Receipt of verbal or telephone orders from a licensed prescriber.
- (5) The tasks of assisting with the delivery of **prescribed** eye, ear, nose, oral, topical, inhalant, rectal or vaginal medications may be delegated to a mental health worker by the MAS trained licensed nurse only when the following conditions are met:
 - (a) The licensed nurse identifies the appropriate individual(s) to assist in providing prescribed medications who has
 1. Completed the ADMH Medication Assistance Certification (MAC) Training Program Part I with a score of at least 90% on the test for each of the six modules, via a computerized ELearning system/Program.
 2. Completed a minimum of eight hours of ADMH and MAC Training Program Part II, taught by a MAS trained licensed nurse.
 3. Successfully demonstrated all nursing tasks delegated.

- (6) The licensed nurse shall provide and document annual evaluation and monitoring of the unlicensed mental health worker performing the delegated tasks. The MAS trained licensed nurse shall assess and document the following at least annually:
- (a) Competency
 - (b) Documentation
 - (c) Error reporting
 - (d) Identification of the seven (7) rights of assisting with medication
 - (e) Professionalism
 - (f) Reliability
 - (g) Respect
- (7) The MAS trained licensed nurse delegating the task may, at any time, suspend or withdraw the delegation of specific tasks to mental health worker(s).
- (8) The Commissioner of the ADMH shall submit a report(s) to the Alabama Board of Nursing in a format specified by the Board upon request to include, But not limited to:
- (a) Total number of community programs certified by ADMH
 - (b) Total number of community programs certified by ADMH that participate in the NDP
 - (c) Total number of residents served in programs certified by mental health departments that participate in the NDP
 - (d) Total number of MAS trained registered nurses
 - (e) Total number of MAS trained licensed practical nurses
 - (f) Total number of MAC mental health workers that currently participate in the NDP
 - (g) Total number of MAC Workers trained during the reporting period.
 - (h) Total number of medication errors in each category listed below:
 - 1. Wrong person
 - 2. Wrong medication
 - 3. Wrong dose
 - 4. Wrong time/day
 - 5. Wrong route
 - 6. Wrong purpose
 - 7. No documentation
 - (i) Identify and implement a quality improvement plan for medication errors.

Author: Alabama Board of Nursing
Statutory Authority: Code of Ala. 1975, §34-21-2 (c) (21)
New Rule: Filed July 20, 2017; effective September 3, 2017

**ADMH Nurse Delegation Program
Mandatory NDP Training for All Non-Nursing Personnel
Overview for Agency Administrators**

The NDP involves the delegation of nursing tasks, including assistance with medication administration

Other nursing tasks that may be delegated include but not limited to:

- Taking vital signs
- Monitoring and documenting intake and output
- Monitoring skin condition
- Implementing choking prevention techniques, fall prevention techniques
- Monitoring of side effects/compliance with diet, meds, etc.

Implementing seizure management techniques

The MAC Worker is the eyes, ears, nose, and hands of the licensed nurse – a Nurse Extender

MAC I Training – First part of the training for unlicensed (non-nursing) personnel
(It is recommended by Relias to use Google Chrome to access MAC I training)

- MAC candidate(s) must have a high school diploma or GED with documented verification
- It is the responsibility of the Agency Administrator to ensure that prospective MAC Workers have access to the online MAC I Training **WITHIN** the agency (not at home or at the library)
- MAC I must be completed online only - see instructions for “Obtaining MAC I Curriculum”
 - Integrity and Security of the online MAC Training
 - It is the responsibility of the Agency Administrator to ensure the integrity and security of the MAC I Training by:
 - Restricting access to the MAC I Training **WITHIN** the agency to only those who are required to take and pass the test
 - Having the prospective MAC Worker complete the MAC I Training in an environment where they can be easily observed and monitored by responsible agency staff
 - Ensuring the prospective MAC Worker does not use “substitutes” (i.e. stand-ins) to take the course and/or tests in their place
 - Not permitting or allowing prospective MAC Workers to copy or record course content or test questions.
- MAC I consist of six (6) ELearning modules which must be completed with a minimum score of 90 on the test at the end of each module.

MAC I MUST BE COMPLETED PRIOR TO STARTING MAC II

- Upon completion of MAC I Training, the six (6) certificates must be maintained in the MAC File
- MAC I Training transfers from agency to agency; however, there must be documentation of the six (6) MAC I certificates in order to transfer training.
- ✦ Agencies are encouraged to give the MAC Worker a copy of their MAC I certificates (in addition to maintaining a copy in the MAC File)

The NDP Office does not have access to MAC Certificates

MAC II Training – Second part of training for non-nursing personnel; training must be done face-to-face

MUST BE TAUGHT BY A MAS LICENSED NURSE (RN/LPN) WITH CURRENT CERTIFICATION ONLY

- MAC II Training is face-to-face training including the verification of competency to perform all tasks delegated
- MAC II training must be a minimum of eight (8) hours - not including lunch or breaks

MAC II must be completed within ninety (90) days of beginning MAC I

- **MAC Recertification Training** must be taught by a MAS Licensed Nurse with current certification at least **every two (2) years** prior to the expiration date noted on the MAC Worker's current MAC II Certificate
MAC Recertification must be a minimum of four (4) hours

MAC Training (MAC I and MAC II) includes all elements required to meet ADMH Certification Regulations related to First Aid and Infection Control

ALL MAC Workers are required to have **face-to-face direct supervision by the MAS Licensed Nurse at least annually** (documentation is required on the standard NDP Form # 3 located on the NDP webpage)

Summary Tables Comparing Old and New MAC Curriculum and
NDP Certification Requirements for MAC Workers

OLD Curriculum	NEW Curriculum
MAC I – 12 Hours	<p><u>MAC 1 – 6 Computer Modules</u></p> <ul style="list-style-type: none"> • (Estimated 4-5 hours to complete) • At agency only • Copy or certificates maintained in MAC File
MAC II – 12 Hours	<p><u>MAC 2 – 8 Hours (Minimum)</u></p> <ul style="list-style-type: none"> • Taught by MAS Nurse, only • Must include competency verification for all tasks delegated • Copy of certificate maintained in MAC File
Direct Supervision By MAS Nurse annually AS NEEDED	<p><u>Direct Supervision</u></p> <ul style="list-style-type: none"> • By MAS Nurse • Must be done Face-to-Face • Every 12 Months and AS NEEDED • Copy of standard NDP Form maintained in MAC File
MAC Recertification/ UPDATE Every two years	<p><u>MAC UPDATE – 4 Hours (Minimum)</u></p> <ul style="list-style-type: none"> • Every two (2) years • Must include competency verification for all tasks delegated • Taught by MAS Nurse, only • Copy of UPDATE Certificate maintained in MAC File

Instructions to Locate ADMH Regulations

www.alabamaadministrativecode.state.al.us

Select 580 Alabama Department of Mental Health

580-2-9 Mental Health
580-5-33 Developmental Disabilities
580-9-44 Substance Abuse

ADMH REGULATIONS REQUIRING COMPLIANCE WITH NDP

DD Division

580-5-33-.08 Best Possible Health

- (22) Providers implement policies and procedures approved by their Board of Directors requiring full compliance with the Alabama Board of Nursing's Regulation 610-X-7-.06, Alabama Department of Mental Health Residential Community Programs
- (25) Medications, both prescription and non-prescription, are administered and recorded according to valid orders and in compliance with the Alabama Board of Nursing's Regulation 610-X-7-.06, ADMH Residential Community Programs and the Nurse Delegation Program.
- (37) For residential and day services, there is a Medication Assistant Supervisor (MAS) trained RN or LPN as a FT/PT employee or consultant to the provider who is responsible for supervision of delegation of medication assistance to the unlicensed personnel.
- (38) In residential services, access to on-call MAS Nurse must be available twenty four (24) hours a day, seven (7) days a week.

MH Division

580-2-9-.02 Governing Authority

- (4) The Board shall assure compliance with the Nurse Delegation Program

580-2-13-.03 Mental Illness Program Staff

- (6) For residential services there shall be a RN or LPN as a FT or PT employee or consultant to the provider who is responsible for supervision of delegation of medication assistance to the unlicensed personnel. Access to an on-call nurse must be available 24 hours a day, 7 days a week. Provider will implement policies and procedures approved by their Board of Directors requiring full compliance with the Alabama Board of Nursing regulation 610-X-7-.06 Alabama Department of Mental Health Residential Community Programs.

Substance Abuse Division

580-9-44-.13 Program Description

(24) Pharmacotherapy & Medication Administration. The entity shall develop, maintain and document implantation of written policies and procedures regarding the use, purchase, control, administration and disposal of medication that include a minimum, the following elements:

- (a) Compliance with Regulatory Requirements: The organization shall document compliance with all applicable federal and state laws and regulations regarding the use, purchase, control, administration, disposal, and use of medication including, but not limited to Code of Alabama 1075, Section 334-23-94; Code of Alabama 1975, Section 20-2-1 through 20-2-93; Federal Controlled Substance Act of 1970; Indigent Drug Program Manual for Mental Health Centers; and Nurse Delegation Act.
- (d) Nurse Delegation: Entities utilizing unlicensed personnel to administer medication to clients shall develop, maintain and document implementation of written policies and procedures to assure compliance with Alabama Board of Nursing Regulations.

Alabama Department of Mental Health
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www.mh.alabama.gov