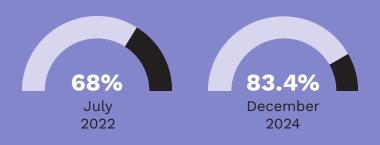


Alabama Crisis System of Care

988: Progress Report Cumulative July 2022 - December 2024

AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham) **Call Center Locations:** SpectraCare (Dothan) • WellStone (Huntsville)

IN-STATE ANSWER RATE



AVERAGE SPEED TO ANSWER



80,318

Total # of Calls

12,621 Total # of Chats

114,979 Total # of Contacts

A call, text or chat to the 988 Suicide & Crisis Lifeline

22,400

Total # of Texts