

Montgomery 310

(Legal name is Montgomery Area Services for Persons with Mental Retardation)

Strategic Board Plan

FY 2024-2026

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Board Review & Approval

The Montgomery 310 Two-Year Plan for 2024-2026 has been reviewed and is approved for implementation.

President of the Board of Directors

Date

Purpose

The purpose of the Montgomery 310 Board Strategic Plan (hereinafter called the Plan) is to enable the agency to develop and maintain the capacity to meet current and future needs required to ensure the connection to quality, effective and responsive services for residents of Montgomery, Pike, Macon and Bullock Counties with intellectual disabilities. The Plan will include futures planning for the expansion of services to those citizens with developmental disabilities when funding streams are expanded to include all developmental disabilities.

Vision Statement

To achieve more than expected, to give greater than asked, to be synonymous with excellence and to do all with compassion, professionalism, competency and determination.

Mission Statement

1). For those who currently receive case management/support coordination services: To protect human rights of those who receive support coordination & to provide quality support coordination, as defined by the recipient. 2). For those who need additional services for which resources are not yet available, facilitate development of such resources.

Plan Development

Planning Cycle. The Plan shall be reviewed; revised, as necessary and appropriate; and approved on a two- year cycle.

Stakeholders/Roles. The Montgomery 310 Executive Director will draw unmet needs from those people who have requested services, (generally from those on the waiting list); from feedback solicited via waiver participant satisfaction surveys from current recipients of services; from the Alabama Department of Mental Health initiatives/feedback; from all Montgomery, Bullock, Pike, and Macon Counties citizens who may contact Montgomery 310 on their own behalf and those of others to gain services; from providers of services who receive calls from citizens for services; from State Agency representatives who are in search of services for a client; from Montgomery 310 Board members; and from Montgomery 310 staff who daily interface with waiver participants and their support networks who often bring unmet service needs to the attention of the support coordinator. These methodologies have proven the more effective method of information gathering as compared to county wide meetings held in the past which were poorly attended, resulting in few recommendations.

Monitoring and Evaluation. The Montgomery 310 Board of Directors is responsible for providing the overall philosophy and direction, monitoring implementation, reviewing and

approving the Plan. The Montgomery 310 Executive Director is responsible for preparing, implementing and evaluating the Plan in accordance with Board of Director guidance and reporting progress and applicable information on the Plan to the Board of Directors on at least a semi-annual basis.

Plan Components

Population. Montgomery 310 shall serve the following persons residing in Montgomery County: people who qualify for a Medicaid Waiver administered through the Alabama Department of Mental Health or who receive Medicaid by virtue of their DMH confirmed diagnosed of an intellectual disability. This eligibility criteria will expand when funding streams are granted for those with Developmental Disability. With such expansion, the role of Montgomery 310 service coordination will commensurately expand as well as the Planning responsibility of the 310 to have suitable connections of services for people without a diagnosis of intellectual disability.

Population. Montgomery 310 shall serve the following persons residing in Pike County: people who qualify for a Medicaid Waiver administered through the Alabama Department of Mental Health or who receive Medicaid by virtue of their DMH confirmed diagnosed of an intellectual disability. This eligibility criteria will expand when funding streams are granted for those with Developmental Disability. With such expansion, the role of Montgomery 310 service coordination will commensurately expand as well as the Planning responsibility of the 310 to have suitable connections of services for people without a diagnosis of intellectual disability.

Population. Montgomery 310 shall serve the following persons residing in Macon County: people who qualify for a Medicaid Waiver administered through the Alabama Department of Mental Health or who receive Medicaid by virtue of their DMH confirmed diagnosed of an intellectual disability. This eligibility criteria will expand when funding streams are granted for those with Developmental Disability. With such expansion, the role of Montgomery 310 service coordination will commensurately expand as well as the Planning responsibility of the 310 to have suitable connections of services for people without a diagnosis of intellectual disability.

Population. Montgomery 310 shall serve the following persons residing in Bullock County: people who qualify for a Medicaid Waiver administered through the Alabama Department of Mental Health or who receive Medicaid by virtue of their DMH confirmed diagnosed of an intellectual disability. This eligibility criteria will expand when funding streams are granted for those with Developmental Disability. With such expansion, the role of Montgomery 310 service coordination will commensurately expand as well as the Planning responsibility of the 310 to have suitable connections of services for people without a diagnosis of intellectual disability.

Needs and Priorities. As described in the previous section entitled: Stakeholder's/Roles, the priority needs have been developed for inclusion in the Plan.

Current Supports/Services. In comparison to the previous plan of 2022-2024, there are additional certified providers of supports/services in Montgomery County. In August 2023, Montgomery 310 started providing support coordination services to three additional counties such as Pike, Bullock, and Macon. This is in addition to the supports provided through the service coordination provided through Montgomery 310. However, there have been more connections with generic service providers made in the recent year. Unlike most 310 entities within Alabama, Montgomery 310 does not provide services/supports other than support coordination. In this way, the support coordination efforts function much like a ‘broker’ of services/supports. There is no possible ‘steering’ of recipients to those services with whom Montgomery 310 has a connection. This avoidance of possible conflict of interest is felt to be in keeping with the spirit of support coordination which is felt the writers of the 310-law envisioned.

Areas of Greatest Unmet Need. Without question, the most frequently requested service is day and residential habilitation from individuals who are currently on the waiting list. There aren’t many waiting list pulls done by ADMH, it has been frustrating for many families the length of time they remain on the waiting list for services. Encouragement of this effort to advise some of the families who are seeking day habilitation to consider the Community Waiver Program. Also, additional residential programs are needed for the waiver participants.

Funding Resources. Funding sources for developing and allocating resources for Montgomery, Pike, Bullock, and Macon Counties Intellectual Disability (ID) services are state and federal monies administered through DMH. Resources are allocated in accordance with contractual agreements.

Goals and Objectives

Goal 1. To determine the current and future projected extent of the service/support needs of people who reside in Montgomery, Pike, Macon, and Bullock Counties who are diagnosed with an intellectual disability.

Objective: Annually request from the State Department of Education the number of children diagnosed with intellectual disability enrolled in the Montgomery, Pike, Bullock, and Macon Counties public school systems who will age out of their mandatory education within the next year.

Objective: Annually share “Transition” flyers to the Special Education Coordinators for the Public Schools System for them to give to the families at Individual Education Planning (IEP) meetings at least annually.

Objective: Annually attend the Alabama Institute of the Deaf and Blind (AIDB) conference to maintain contact with placement coordinators about eligibility qualifications for funded services for their students who will return to Montgomery County upon completion of their program.

Objective: Annually participate in the DMH Project Search collaboration with the schools in Montgomery, Pike, Macon, and Bullock Counties.

Objective: Trend the total numbers for the two-year period of the Plan, predict three-year future services needs by change in annual rates for communication of the need at the Capacity Building Council for the DMH region with providers in Montgomery, Pike, Macon, and Bullock Counties.

Goal 2. To facilitate the development of responsive services for persons with intellectual disabilities to meet current and future needs.

Objective: Annually, identify by category of waiver services the number of people requesting new and/or additional services in that service category.

Objective: At least annually, communicate the extent of unmet service needs for those people presently receiving services, as well as those not receiving services, to Providers of Montgomery, Pike, Macon, and Bullock Counties and the Regional Office of DMH.

Objective: Work with DMH to encourage existing service providers to expand their service capacities and potential service providers to establish services sufficient to meet the needs of people who reside in Montgomery, Pike, Macon, and Bullock Counties who qualify for Medicaid Waiver services administered through DMH.

Goal 3. To explore/solicit information about the number of people who reside in Montgomery, Pike, Macon, and Bullock who have a Developmental Disability, by category of disability.

Objective: Have a Montgomery 310 representative participate with DMH through workgroups to determine sources of services and other resources.

Objective: When the definition is received, solicit data to determine the number of people and their diagnosed need who reside in Montgomery, Pike, Bullock, and Macon counties for county wide planning.

Goal 4. To facilitate development of supported Person-Centered Planning and HCBS standards.

Objective: Ensure all support coordinators are trained in Person Centered Planning (PCP) ensuring it meets HCBS standards.

Objective: Ensure 100% of the support coordinators use the required PCP for 100% of the people in their caseloads.

The objectives will be the responsibility of the Executive Director to either handle or delegate.