Understanding the Transition to CCBHC with Netsmart

1. What data fields are needed from EHRs to create Quality Measures?

To calculate quality measures (as defined by SAMHSA, CMS, and NCQA), the following data elements are typically extracted from each provider's EHR:

- **Client demographics and insurance policies**
- **Diagnoses**
- **Clinical Assessments**
- **Service encounters and CPT codes**
- **Admission and discharge dates**
- **Medications**
- **Program enrollment and service types**

These data points are extracted daily (or as frequently as every 24 hours) and include up to two years of historical data to support real-time analytics and longitudinal tracking.

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2. What data needs to be integrated with each EHR?

Integration with the **Alabama One Health Record** (**ALOHR) Health Information Exchange (HIE)** enables:

- **Client registration and updates**
- **Sending and querying CCDs (Continuity of Care Documents)**
- **Consent management for bi-directional document exchange**
- **Inbox messaging between providers and systems**

This ensures that each EHR can both contribute to and benefit from shared clinical data across the network.

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3. What data sources are being integrated for the CCBHC program and why?

The What – Netsmart integrates three main data sources:

- **EHR Data** (from each provider): Clinical and operational data for care coordination and quality reporting.
- **Claims Data** (e.g., Medicaid MMIS): Used to validate services rendered and support state-level reporting.
- **CareManager Data**: Centralized care coordination platform that aggregates and visualizes data from multiple sources.

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The Why – This integration supports:

- · Accurate quality measures reporting
- · Real-time dashboards for decision-making
- · Seamless care coordination across providers

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4. What is the purpose of CareManager integration with EHRs?

CareManager acts as a **central hub** for care coordination and population health management. It enables:

- · **Workflow automation** (via business rules and triggers)
- · **Custom form creation** for data ingestion, allowing users to be notified of gaps in care
- · **Provider profiles and user settings**
- · **Ad hoc and program-specific reporting**
- · **Secure messaging and HIE connectivity for real time hospitalization and ED notifications**

5. What benefits come from utilizing Netsmart's CareManager and Data Platform?

- · **Improved care coordination** across agencies
- · **Streamlined workflows** and reduced manual tasks
- · **Better visibility** into client outcomes and service gaps
- · **Compliance** with CCBHC and state reporting requirements
- · **Data-driven decision-making** via KPI dashboards