



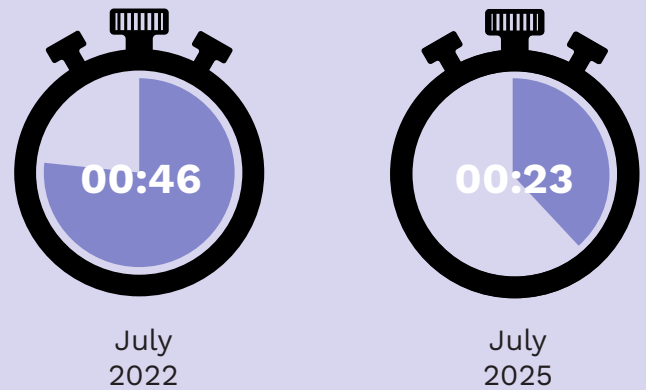
988: Progress Report Cumulative July 2022 - July 2025

Call Center Locations: AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)
SpectraCare (Dothan) • WellStone (Huntsville)

IN-STATE ANSWER RATE



AVERAGE SPEED TO ANSWER



102,174
Total # of Calls

12,065
Total # of Chats

136,344
Total # of Contacts
A call, text or chat
to the 988 Suicide &
Crisis Lifeline

22,105
Total # of Texts