



## Crisis Center: Progress Report Cumulative May 2021 - December 2025

**Center Locations:** AltaPointe Health (Mobile) • Carastar Health (Montgomery) • Indian Rivers (Tuscaloosa)  
JBS (Birmingham) • SpectraCare (Dothan) • WellStone (Huntsville)

### BY THE NUMBERS

**28,096** Evaluations

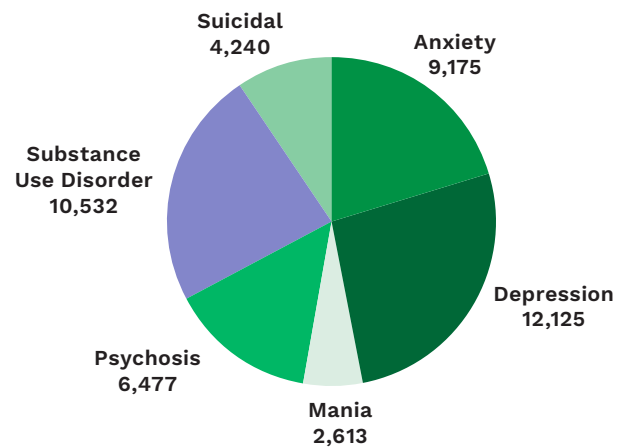
**21,874** Individuals who avoided ER admission<sup>1\*</sup>

**3,800** Individuals who avoided jail admission<sup>1\*</sup>

**2,370** Law enforcement drop-offs\*

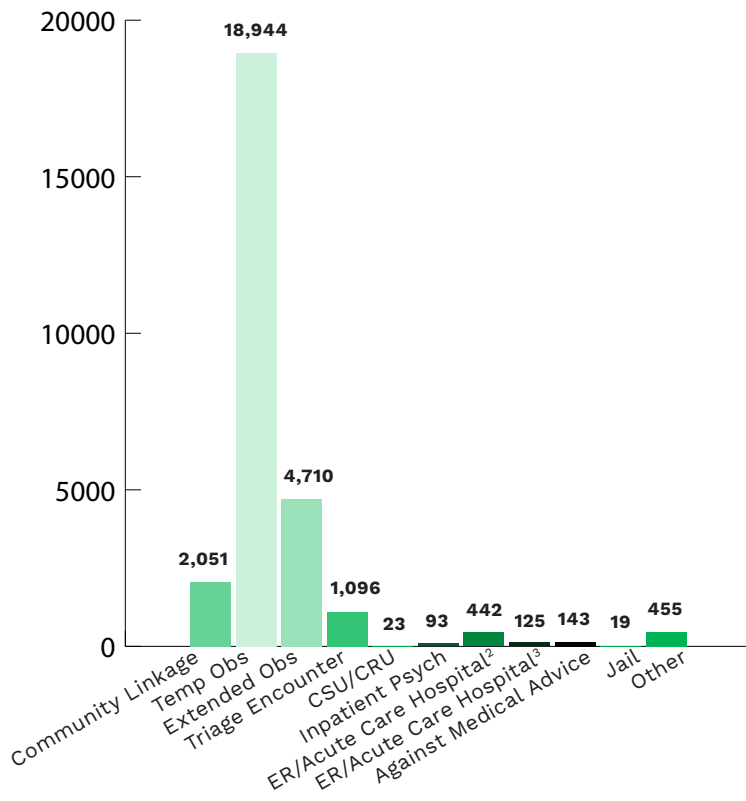
### PRESENTING SYMPTOMS\*

Individuals may present with multiple symptoms

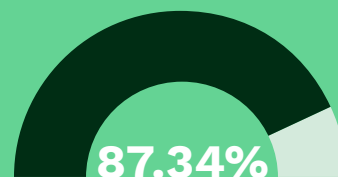


### CARE REFERRAL

After Initial Crisis Evaluation



### FOLLOW-UP & READMISSION



Rate of Follow-up



Rate of Readmission  
(within 30 days)

\*Does not include data from 2021

<sup>1</sup>Some Individuals may be duplicated in the avoidance of Emergency Department and Jail Admission

Community Linkage: Referred to a community-based program or service for follow-up

Obs: Observation

Triage Encounter: called or walked in requesting information but no evaluation completed

CSU/CRU: Crisis Stabilization Unit/Crisis Residential Unit

<sup>2</sup>ER/Acute Care Hospital: Did Not Return to Crisis Center, not Medical Cleared

<sup>3</sup>ER/Acute Care Hospital: Did Return, Medically Cleared

Other: Group Home, Peer Services, Recovery Services Team, Shelter, Substance Use Inpatient