

# **GREATER ALABAMA 310 BOARD, INC. THREE-YEAR PLAN**

**2026-2028**

## **Name of 310 Board:**

Greater Alabama 310 Board, Inc.; Formerly (JCIDDA) The Jefferson County Intellectual and Developmental Disabilities Authority, Inc.

## **Counties Served:**

Calhoun, Clay, Cleburne, Coosa, Jefferson, Randolph and Talladega Counties in Alabama.

## **Description of Supports and Services Provided:**

The two primary services delivered by Greater Alabama 310 Board, Inc. are Targeted Case Management / Support Coordination and Single Point of Entry for the ADMH Statewide Waiting List for the counties served: Calhoun, Clay, Cleburne, Coosa, Jefferson, Randolph and Talladega.

Greater Alabama 310 holds a contract with the Alabama Department of Mental Health for Targeted Case Management / Support Coordination for Adults with a primary diagnosis of Intellectual Disability. In this case, adults are defined as individuals 18 years of age and older with an IQ of 72 or below with deficits in adaptive behavior occurring prior to the age of 18. Exceptions are granted to children under the age of 18 who are receiving services under the Medicaid ID/DDD Home and Community Based waiver, the (LAH) Living at Home Waiver or the Self-Directed Waiver. Case Management / Support Coordination is a person driven service including the areas of needs assessment, person centered planning, service arrangement, social support, reassessment/follow-up and monitoring. Greater Alabama ensures that the person's served needs are met by the Alabama Medicaid HCBS settings rule and that their rights are honored and not violated. Individuals are recognized as people first with basic human needs, dreams, desires, feelings and health needs.

The State of Alabama Division of Developmental Disabilities maintains a statewide waiting list for persons waiting for services across the state. On the local level, a 310 Board is designated by the ADMH DDD Division to accept referrals, collect the necessary documentation required for eligibility to place person's name on the waiting list for immediate need or future services. The Greater Alabama 310 Single Point Coordinator gathers the required documentation then submits the documentation to the Waiting List Coordinator at the ADMH Region V Office. For Calhoun, Clay, Cleburne, Coosa, Jefferson, Talladega, and Randolph Counties, Greater Alabama 310 is the designated agency for those counties waiting list therefore persons residing in those counties are referred to the Greater Alabama 310 Single Point Coordinator to start the process for eligibility determination. This function also includes assisting the persons in moving from the waiting list into services as these services become available. This is accomplished in concert with the ADMH Regio V Office and applicable Provider agency.

## **Population(s) Served:**

### **Description**

Currently, Greater Alabama 310 Board, Inc. serves a total of 800 individuals with a primary diagnosis of Intellectual Disability. Due to the specifications of our contract, approximately 95% are adults, 5% children. That said our population covers all ages, ethnicities and lives in neighborhoods throughout Calhoun, Clay, Cleburne, Coosa, Jefferson,

Talladega, and Randolph County. The level of support required by our population varies greatly from those who need very minimal support to those in need of very intense levels of

support in areas such as self-care, communication, behavioral support, mobility and medical issues. Our group includes people with Developmental Disabilities such as Intellectual Disability, Cerebral Palsy, Autism, Epilepsy, Mental Illness and various rare genetic disorders.

A total of 583 persons resides in supported residential settings operated by our provider agencies. Some live independently or with families, while a total of 87 receive in-home supports, primarily Personal Care. This number has grown slowly but steadily throughout the years.

### **Description Continued:**

A total of 691 persons receives day services ranging from Supported Employment, Training and Activity programs. A total of 58 persons receive self-directed waiver services, and 27 persons receive Support Coordination and no waiver services. Unfortunately, an approximate number of 517 individuals are waiting for services across the seven counties that we serve.

### **Mission Statement:**

It is the mission of Greater Alabama 310 Board, Inc. formerly (JCIDDA) to provide for a system of effective and efficient services to citizens of Calhoun, Clay, Cleburne, Coosa, Jefferson, Talladega and Randolph Counties, Alabama, with intellectual disabilities and/or other developmental disabilities. This system of services endorses the precepts that services shall be person centered and will be individual and/or family driven; shall be provided in the least restrictive setting; shall maximize individual and/or family input; shall use existing support and service delivery systems; shall be result oriented; and shall utilize individual, family, staff, subcontractors and other external influences as major indicators of quality.

The foregoing Mission Statement shall be reviewed and approved annually by the Board of Directors and solicited from persons served, their families or guardians during their annual meetings while discussing choice and satisfaction of services.

### **Vision Statement:**

The goal of Greater Alabama 310 Board, Inc. is for every person with developmental disabilities within the seven counties that we are providing services in Alabama to receive the support they need in a timely manner by fully trained professionals in a home and community-based setting. Greater Alabama 310 Board will assist individuals, their families / guardians in navigating a service delivery system that is personalized to promote a life of dignity and respect, opportunities, and community inclusion.

### **Description of Planning Cycle:**

Greater Alabama 310 Board Executive Director utilizes satisfaction surveys that are sent out yearly through mail and email to individuals/family/guardians of those receiving services, and all providers to determine satisfaction with services, as well as to assess future needs.

### **Planning Cycle Timeframe:**

**Key Stakeholders and their Roles:**

**Stakeholders include:**

Persons that we support or those waiting for services  
Family members and legal guardians  
Service Providers for People with Disabilities throughout all seven counties  
Public School Systems throughout all seven counties  
Department of Human Resources throughout all seven counties  
Legislative Delegation throughout all seven counties  
Department of Mental Health/ID-DDD Division/Region V Community Services  
Staff of Greater Alabama 310 Board, Inc.

Throughout the planning and implementation process feedback from stakeholders will be sought through surveys, planning meetings and day-to-day contact. It is vitally important that decision makers are informed of the profound problem the extensive waiting lists are for persons with disabilities and their families in all seven counties served by Greater Alabama 310 Board, Inc.

**Method of Needs Assessment:**

Perhaps the most important source of information in this area is Waiting List information generated by the ADMH/DDD Division/Region V based on information submitted by staff of Greater Alabama 310 Board, Inc. Equally important are internal numbers kept by the Single Point Coordinator regarding the number of incoming referrals per month and number of persons pending file completion for the Statewide Waiting List.

Consumer Satisfaction Surveys, Certification Site Visit reviews, and the Data collected from the National Core Indicator Interviews all supply important information for evaluating existing services along with other information such as Incident data and Quality Improvement Reports. Ongoing day-to-day contact with individuals, their family members, and providers are also an important source of information.

All this information is reviewed and results in the development of Goals and Objectives.

**Greatest Area(s) of Unmet Needs:**

In all seven counties served in Alabama, unmet needs exist in every area. According to the most recent listing distributed, a total of 517 people is waiting for residential, day or supports traditional and non-traditional. Most people are shown as needing at least two of the three services if not all three.

We suspect the total number waiting of 517 does not reflect the true need. The number of referrals that Greater Alabama 310 Board is receiving from the Alabama Department of Mental Health Call Center services is increasing monthly.

- Traditional Day Habilitation is a continuous request daily for our Support Coordinator and the Single Point Coordinator from waiting list calls or correspondence.

**Page 4**

- Transportation, while not a contract service for our providers, is often cited as a need by individuals and providers alike both in meetings and in day-to-day interaction.

- Respite, especially emergency respite is under the general category of support but is also cited as a need in both conversations and public meetings and bears specific mention as a significant unmet need. We receive calls daily for emergency need placement and or respite services.

### **Needed Expectations:**

Expansion is needed in all areas including residential, employment/day supports and in-home supports such as respite and personal care. Current policies and practices related to persons waiting is to provide supports/services only to those in the most extreme emergency or near emergency situations.

As a result, many more persons and their families go without support for many years. This usually results in a loss of skills gained while in school and/or other services, this only worsens the longer an individual is on the waiting list.

The ideal solution would be to establish services for adults with intellectual and developmental disabilities as an entitlement for all who can establish eligibility and need. As for Support Coordination Greater Alabama 310 will continue to monitor the persons that we serve and evaluate their Person Centered Plans and strive for excellence through our Quality Improvement Plan.

### **Current and Future Funding Resources:**

Current funding for Greater Alabama 310 Board, Inc. comes from a contract for Targeted Case Management/Support Coordination with the Alabama Department of Mental Health DDD Division for services provided to persons on Medicaid waivers. Greater Alabama 310 anticipates no reduction in billing rates and to maintain level funding for services over the next three years and continue to provide quality services.

### **Plan: Goals and Objectives:**

#### **Goal 1: Single Point of Entry Services in the Seven Counties Served.**

While the overall funding outlook remains a major impediment to this effort, this is such an important issue for all Counties and the State, that we must do all we can to continue to advocate for the hundreds of persons within all seven counties served who are unable to obtain the services they so seriously need. Emergency need for placement has increased over the last year, with people being abandoned at hospitals. We will strive to assist the individuals and their families waiting for services with resources, alternative support and funding for unmet needs.

#### **Goal 2: Maintain or improve Support Coordination outcomes for persons served and waiting for services.**

While we have excellent staff here at Greater Alabama 310 Board, Inc., there is always opportunity for improvement. Greater Alabama 310 will focus on outcomes; protection, employment, and independence, striving for progress in the reduction of crisis calls from persons served, their families / guardians and from those on the statewide waiting list waiting for services. The plan is to continue these efforts by striving for more community engagement for persons served and continuing to seek out resources for those waiting for services.

### **Page 5**

Training is valuable to maintain the skills and tools needed to assist those we serve, continue to seek out training and provide ongoing training on self-direction, budgeting, housing, community resources, and safety.

**Goal 3: Continue to improve through our Quality Improvement Plan, Monitoring Reports, Audits and Certification Reviews.**

While we still have areas which require improvement, training is ongoing as well as changes to services, and documentation submission for service needs, Greater Alabama 310 Board, Inc. Support Coordination will strive to be successful in meeting the needs of the persons that we serve. Our vision is to have inclusion for all people, choice for services and better service delivery, while focusing on privacy, dignity and respect in person centered planning with each person's own preferences and goals.

**Plan Monitoring & Evaluation:**

Planning and evaluation is always an ongoing process and should occur daily for each employee in their respective role. Quality Improvement Systems Plan, annual Satisfaction Surveys, face-to-face monitoring visits with persons that we serve where they receive services residentially, day program, employer and/or their family home. Our Board of Directors meets bi-monthly to review monthly reports and discuss any issues or concerns facing the agency or the persons that we serve and acts as needed. Support Coordinators and the Greater Alabama 310 Board, Inc. Executive Director attend ADMH and Medicaid training as directed or required.