



KAY IVEY
GOVERNOR

STATE OF ALABAMA
DEPARTMENT OF MENTAL HEALTH
RSA UNION BUILDING
100 NORTH UNION STREET
POST OFFICE BOX 301410
MONTGOMERY, ALABAMA 36130-1410
WWW.MH.ALABAMA.GOV



KIMBERLY G. BOSWELL
COMMISSIONER

Telehealth Services
RFP 2026-08 Q & A

1. The Scope of Work for this RFP mentions a vendor designing, implementing, delivering and installing project hardware and software at end-user sites. **Are vendors who supply software only to address access to care for behavioral health/substance use in rural populations being considered for RFP 2026-08? No. This request includes physical telehealth equipment to be installed and utilized at the locations specified.**
2. In the RFP it states, Each facility proposal must be submitted in a separate envelope -- additionally, it states that we are required to submit 3 printed copies and 1 thumb drive copy per response. Can you confirm that we would need to submit 15 different responses following the below protocol? **The RFP must contain the info listed below (items 1 thru 6) as one complete document, not individual responses. Items 7 and 8 are submissions instructions and all copies may be contained in the same envelope.**
 1. Submit a cover letter summarizing your proposal. Limit the cover letter to no more than one page.
 2. Attach the Vendor Contact Page.
 3. A Table of Contents of the submitted information.
 4. Attach vendor information to include: • Include previous experience. • Include knowledge of the requested services and/or any special training. • Include any information pertaining to the respondent's abilities to provide the scope of work for this RFP.
 5. Attach a detailed budget (i.e.: frequency, pay rate, or detailed price list etc.).
 6. All pages should be numbered consecutively beginning with number 1 after the cover letter.
 7. RFP Submissions: Four (4)—1 original, 2 copies, and 1 complete copy on a USB flash drive. of your entire proposal. Note: Make sure at least one copy is single-sided.
 8. Clearly print on the outside of the envelope RFP 2026-08-Telehealth.