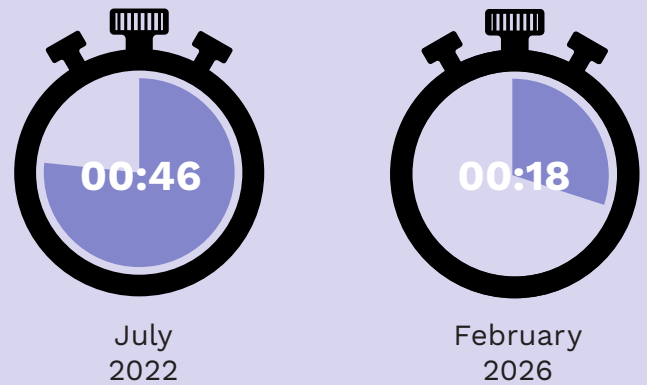


988: Progress Report Cumulative July 2022 - February 2026**Call Center Locations:** AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)
SpectraCare (Dothan) • WellStone (Huntsville)**IN-STATE ANSWER RATE****AVERAGE SPEED TO ANSWER****129,801**

Total # of Calls

12,261

Total # of Chats

164,462

Total # of Contacts

A call, text or chat
to the 988 Suicide &
Crisis Lifeline**22,400**

Total # of Texts