



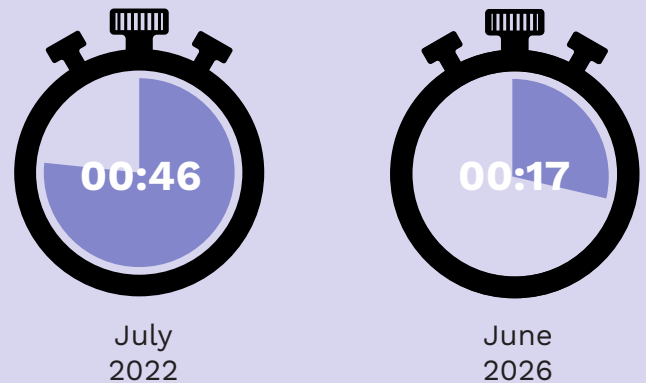
988: Progress Report Cumulative July 2022 - June 2026

Call Center Locations: AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)
SpectraCare (Dothan) • WellStone (Huntsville)

IN-STATE ANSWER RATE



AVERAGE SPEED TO ANSWER



144,455
Total # of Calls

12,261
Total # of Chats

179,116
Total # of Contacts
A call, text or chat
to the 988 Suicide &
Crisis Lifeline

22,400
Total # of Texts