

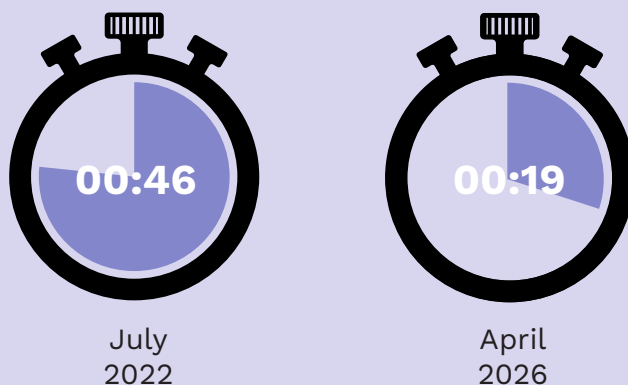
988: Progress Report Cumulative July 2022 - April 2026

Call Center Locations: AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham)
SpectraCare (Dothan) • WellStone (Huntsville)

IN-STATE ANSWER RATE



AVERAGE SPEED TO ANSWER



137,019

Total # of Calls

12,261

Total # of Chats

171,680

Total # of Contacts

A call, text or chat
to the 988 Suicide &
Crisis Lifeline

22,400

Total # of Texts