Alabama Department of Mental Health

Alabama Crisis System of Care

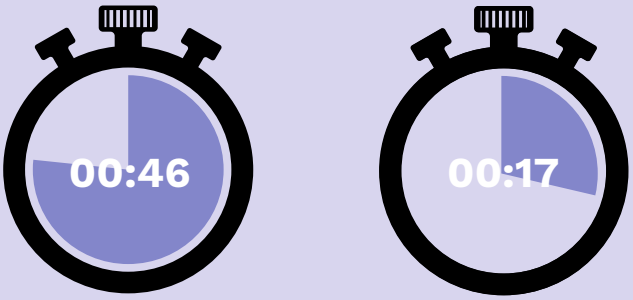
988: Progress Report Cumulative July 2022 - September 2026

Call Center Locations: AltaPointe (Mobile) • Carastar Health (Montgomery) • JBS (Birmingham) SpectraCare (Dothan) • WellStone (Huntsville)

IN-STATE ANSWER RATE

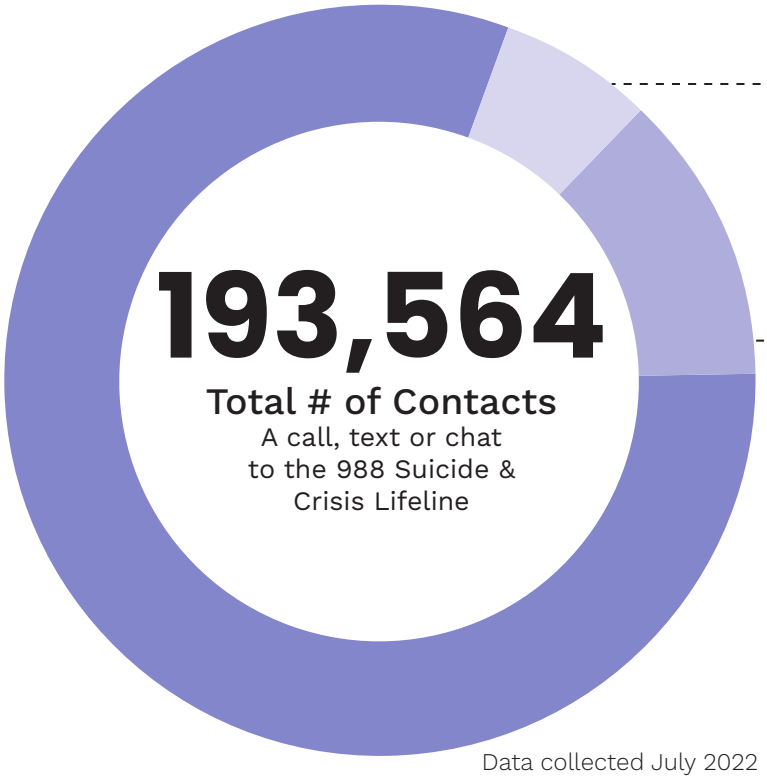


AVERAGE SPEED TO ANSWER



158,903
Total # of Calls

12,261
Total # of Chats



22,400
Total # of Texts

Data collected July 2022 - Sept 2026 by Vibrant Emotional Health: Broad State Metrics Report